

## **Frequently Asked Questions**

### **Why does Toll need to undertake upgrades at the Port of Burnie?**

Toll currently operates two roll-on roll-off ships that operate a twice-daily service between Berth No. 4, Port of Burnie and Webb Dock East Berth No.1, in Melbourne.

From 1 March 2019 Toll's ships will be replaced by two larger ships that will be able to carry 40 per cent more cargo. The additional capacity means these new, larger ships will meet growing demand for trade across the Bass Strait. They will also feature state-of-the-art technology as well as improved environmental management systems to meet more stringent requirements in the future.

An upgrade to the existing wharf at Port of Burnie's No.4 Berth is required to accommodate the new ships and enable safer berthing. Additional upgrades to the terminal will follow to optimise loading and discharge of ships.

### **What are the benefits of this project?**

- ◆ The new ships will transport 40 per cent more freight.
- ◆ The new vessels and wharf redevelopments will result in lower emissions.
- ◆ The project will involve around 50 local workers during construction. We anticipate additional personnel will also be required to handle the increased freight volume.

### **What will the upgrade involve?**

The upgrades to the wharf include replacement of shore-side ramps, upgrades to the existing mooring system, upgraded fenders to strengthen the wharf to accommodate the larger vessels and construction of concrete dolphins to facilitate longer mooring lines.

Property works will follow the wharf upgrades, which will include the construction of a new office building and work to optimise the efficiency of the current terminal.

### **How long will it take to complete the wharf and terminal upgrades?**

Work commenced in September 2018 and are expected to continue until the end of 2019.

### **How will the work affect other Port users?**

The works from the wharf upgrade are confined to Berth No. 4, and are relatively minor and short in duration. Therefore, we don't expect there to be any significant impacts on other Port users. Toll has been actively engaging with other Port users to coordinate activities and minimise disruption to normal operations and will continue to inform them of daily activities through the Port communications network.

**How will the work affect local communities outside of the Port precinct?**

Toll has undertaken a detailed Acoustic Report to understand the potential impacts to residents and businesses that are close to the Port area. From that report the noise levels associated with construction are not anticipated to be in excess of the current noise levels associated with Port operations.

As far as possible, construction activities will occur during normal construction hours.

**Do you need more information?**

If you have any questions please contact us at [TollShippingNVP@tollgroup.com](mailto:TollShippingNVP@tollgroup.com)