

How to Reset Your Preceda Password

Ascender
Preceda

Username
Password
Client
Toll

Sign In

Remember username | [Forgotten password?](#)

[Switch to mobile](#)

Ascender
Preceda

RETRIEVE PASSWORD

Step 1
Enter your username and client

Username
Client

Next Cancel

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RETRIEVE PASSWORD

Step 2
Confirm who you are by entering your surname and your date of birth

Surname
Date of Birth (dd/MM/yyyy)

Next Cancel

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RETRIEVE PASSWORD

Step 3
Answer the following identification questions

Secret Question 1
MOTHERS MAIDEN NAME
Secret Answer 1

Secret Question 2
DOGS NAME
Secret Answer 2

Next Cancel

Ascender
Preceda

RETRIEVE PASSWORD

Success
Your new password has been emailed to your Business email address. Once you receive the email follow the instructions to complete the reset.

Continue

Step One



Step Two



Step Three



Step Four



Step Five

- Enter your Username
- Click Forgotten Password

- Enter your Username
- Enter "Toll" as Client

- Enter your Surname
- Enter Your Date of Birth

- Enter answers to your Secret Questions

- Check your email for your new password
- Click Continue

On Your Phone



On Your Desktop



On Your Tablet

