MEDIA RELEASE

Toll wins "Asia's best 3PL Supply Chain Provider" Award

2 December 2010

Toll's Global Logistics Division has been awarded the Global Supply Chain Council's award for best third party logistics (3PL) supply chain provider in Asia.

Toll Group is one of the Asia Pacific region's leading logistics providers, and its Global Logistics Division won the award at the CHaINA awards ceremony held in Shanghai on 18 November. In a joint award, Toll with key customer, Colgate-Palmolive, was commended for its proven excellence in developing and delivering supply chain solutions throughout China.

The award recognises Toll's first-class operations with Colgate-Palmolive in China.

In its nomination submission, Toll Global Logistics successfully demonstrated the scale, importance and transparency of its Delivery Schedule System program started in 2008 for Colgate-Palmolive's operations within China.

The Delivery Schedule System is a joint effort between the customer and Toll's account management team, which used Toll's continuous improvement plan model. Some benefits included:

- A more structured approach for placing purchase orders
- More environmentally friendly back-end operations , reducing paper usage
- Reduced emissions due to better planned delivery schedules, and
- Improved efficiencies for the customer's field sales team in China.

Stuart Han, Director of Customer Service and Logistics at Colgate-Palmolive in China, praised the joint effort. "Toll Global Logistics has been an innovative 3PL provider to Colgate-Palmolive for over 12 years and the Delivery Schedule System program is another example of how they have helped us to optimise our China supply chain.

"The Delivery Schedule System program brought significant benefits to many parts of the supply chain, including savings in back office finance and administration, and enabled the sales team to be much more efficient than previously."

Wayne Hunt, President and Chief Executive Officer at Toll Global Logistics said, "This award is testimony to our team's tireless efforts and commitment to supply chain operational excellence. Following on from a successful rebranding exercise in China in August this year, the award is recognition of Toll's capacity to lead and manage our customers' supply chains.

"Winning the award of the best 3PL supply chain provider in Asia further shows our competence as the lead logistics provider in the retail and consumer sector both in China and across the region," Mr Hunt concluded.

Toll has had operations in China through its controlling interest in joint venture ST-Anda since 1996. The Group completed its acquisition of the joint venture earlier this year, and rebranded to Toll Global Logistics in August with its Greater China regional headquarters in Shanghai.

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About Toll Global Logistics

As one of the Asia Pacific region's leading providers of integrated logistics services, Toll Global Logistics - a division of the Toll Group, is the partner of choice for several of the world's best known brands. Established in Australia in 1888 and listed on the ASX (Australian Stock Exchange) in 1993, the Toll Group generated annual revenue of over A$6.9 billion in FY2010 and employs around 40,000 staff in 55 countries today.

Toll's capabilities include the provision of fully integrated end-to-end logistics solutions, incorporating the critical components of operational expertise, scale, diversity of services, asset ownership and technology solutions.

Toll Global Logistics in China
The company's China operations (formerly known as ST-Anda and re-branded to Toll Global Logistics in August 2010) include the operation of a comprehensive network across the country:

- More than 15 years of operating experience in the China market
- Over 2,000 direct employees
- 23 logistics facilities
- Seven regional distribution centres: Beijing, Shanghai, Guangzhou, Shengyang, Chengdu, Wuhan and Xi'an
- More than 20 distribution centres, covering over 400,000 square metres of logistics facilities
- Manages a combined fleet of 1,200 trucks including Toll owned vehicles
- Handles over 780,000 stock keeping units (SKUs)
- Delivery to more than 1,600 locations and cities with 48-hour coverage to 70% of the cities in Pan-China region
- 125,000 shipments per month to 38,000 live drop points
- Green Lane Status (retail stores).

Toll leverages its global presence and industry expertise to support many leading domestic and multinational brands, providing bespoke logistics solutions across a range of key market sectors including automotive, chemicals, consumer, defence and humanitarian logistics, healthcare, technology, industrial, and the retail sector.

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