

TOLL

TOLL HOLDINGS LIMITED

today

SUMMER 2005 / 06

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Mark Rowsthorn
Executive Director

A New Mining Services Business

Toll Mining Services (TMS) a business unit within Toll Resources has long provided significant inbound capabilities, and recently took the step in complementing their capabilities through the acquisition of Korn Bulk Haulage, in October 2005.

Specialising in on-site bulk coal haulage, specifically in the Bowen Basin in Central Queensland, Korn Bulk Haulage employs over 170 people throughout their major facilities: including a depot in Dysart, a major workshop facility near Rockhampton, and on-site facilities at seven coal mines, with Head Office in Mackay.

Korn currently hauls over 17m tonnes of coal per year through contracts with blue chip miners such as BMA, Xstrata and Wesfarmers. The equipment used by Korn is predominantly 100t to 200t carrying capacity trailers in-road train and single, double and C-Triple configurations. It also has plant and equipment such as Cat 992 loaders; D11 Dozers, Graders and Cat 769C haul trucks.

TMS has already fielded offers to review opportunities both within the Bowen Basin and in a new market – the Hunter Valley.

The Korn business will play a vital role in TMS and we welcome all employees to the Toll Group.

The acquisition is providing TMS:

- an entry point to the on-site logistics market;
- a specialist capability and critical mass to the booming coal mining sector; and
- opportunities for rapid growth and expansion.

Above left: A Korn Bulk Haulage rear dump truck being serviced at the Blackwater Project, QLD.

Left: A 180 tonne coal hauler being serviced at Korn Bulk Haulage's Curragh Project, NSW.



CORPORATE APPOINTMENTS

Welcome to our Corporate Appointments



Jessica Garvey
joins Toll as
Assistant Accountant.



Melanie Carroll
joins Toll as
Accounts.



Gabrielle Brown
joins Toll as
Property Accountant.



Liah Papas
joins Toll as
Administrative Trainee.

Toll IT Service Desk Celebrates ICSW

In the first week of October, the Toll IT Service Desk celebrated International Customer Service Week (ICSW) for the first time. The aim was to promote awareness of the significance of great customer service, not only to our valued customers, but also to each other as support professionals.

The occasion was also an opportunity for Service Desk staff to acknowledge the importance of their front-line roles as well as to thank other support teams for their invaluable assistance.

We put our thinking caps on and came up with some bright ideas on how we could make the week fun for all, and get the message across that we are all each others customers.

So the Monday morning found Jon Thomson, the Service Desk Manager, Geoff Millikin, the Service Desk Team Leader, Kylie Pelling, Service Desk Operator and Sally Venner, Corporate Support Manager, on deck before 5am, blowing up helium balloons and decorating the Service Desk area with streamers and small useful gifts for the staff, which of course included stress balls.

The Service Desk area looked fantastic, bright and fun, and was a lovely surprise for the Service Desk staff upon their arrival. As anticipated, the mood was catching and soon the whole of the Data Centre was involved in the week's activities, including the managers baby photo guessing competition, peer recognition awards, customer



service trivia game, fancy dress day, a BBQ and Friday night ten-pin bowling.

The peer recognition awards were a great success – the Service Desk staff voted for one staff member from each direct support group within the Data Centre. Gayle Porter from Toll Priority presented each winner with an MP3 player on behalf of the Service Desk (thanks again Gayle!).

Congratulations go to:

David Allen – winner for Field Services;
Jason Bishop and Spiro Zouzounis – equal winners for Service Desk;
Michael Jackson – winner for System Support; and
Justin Keene – winner for Operations.

The Fancy Dress day was great fun and fabulously presided over by Austin Powers and Felicity Shagwell aka Petra Cowled and Rachel McNamara, and most people 'frocked-up' for the occasion.

Overall, it was a fantastic week and we are looking forward to more fun and frivolity next year, when we also hope to nominate one of our own as a Customer Service Champion in the International Customer Service Professionals awards night, like Toll IPEC. Whilst we are on Toll IPEC – Congratulations to Pat Kearns (retired GM for Toll IPEC) for winning the James Strong Award for Outstanding Leadership, and Toll IPEC, Western Australia for winning the ICSP Global Challenge Large Business award.

Above: Gayle Porter from Toll Priority presenting the Peer Recognition Award to Jason Bishop. From left to right (front): Gayle Porter, Jason Bishop, Sally Venner, Geoff Millikin, (back): James Yun, Duncan Paul, Prem Vankatesh, Kostas Papavasiliou and Tabitha Williams.

Left: Some of the Doveton Data Centre staff who got into the spirit of the Fancy Dress 'Anything Goes' Day.



Employee Mobile Offers from Optus

Optus and Toll are pleased to bring you 2 fantastic mobile offers just in time for Christmas...
that's certainly easy to digest!



For full terms and conditions, or to take up one of these great offers – visit the Toll Intranet or simply call **1300 550 018**

Option 1 Optus Icon Plan

- \$15 per month including \$15 worth of free calls
- 12c per 30 seconds for all calls within Australia
- NO FLAGFALL for calls within Australia
- 10 FREE SMS per month, 15c SMS thereafter
- 'YES' Time – first 20 minutes free to other Optus digital mobile customers from 8pm – midnight

Option 2 Optus YourTalk Plan

- \$10 per month including \$6 worth of free calls
- 25c per 30 seconds for all calls within Australia
- NO FLAGFALL for calls within Australia
- 10 FREE SMS per month, 15c SMS thereafter
- Great subsidised handset deals
- Limited offer

Your Super Your Choice Your Retirement

Regardless of which Superannuation Fund you belong to, as an employee of the Toll Group, please take five minutes and check the following points.

Statement of Benefits

Have you received a Statement of Benefits from your Fund or Funds in the last twelve months advising you of your benefits?

If the answer to this is no, you need to investigate why not. It is a legal requirement that Superannuation funds supply a yearly statement. With the Toll Fund and ANZ Super Advantage Fund, statements are supplied bi-annually.

If you have not received a Statement of Benefits at all from your fund, then have you:

- changed address and not informed your Super Fund?
- recently joined Toll?

It is your responsibility to keep track of your superannuation; after all it is your future retirement.

Reducing Costs

- Do you have a number of funds?
- Do you need to combine Super Funds?

Combining your funds into one may reduce the costs you pay overall.

Insurance

- Do you have life insurance within your fund?
- The amount of cover should be shown clearly on your Statement of Benefits.

- Clarify what type of insurance you hold? Some Superannuation Funds insure for Death only, others include Total & Permanent Disablement Cover, which is commonly called Death & TPD.
- Is the amount of insurance shown adequate, to provide for family or beneficiaries should anything unforeseen happen to you?

Nominating your Beneficiaries

- Have you recently married, divorced, remarried, had more children?
- Is there a need to amend your nominated beneficiaries?
- Do you need to make a Will?
- Or do you need to amend your Will to accommodate any changes in your life?

Investment Strategy

- Do you need to review your Investment Portfolios if your Super Fund enables investment choice? Most funds provide Investment Choices.
- It is recommended that each person seeks independent financial advice from a qualified financial adviser to help you reach your retirement financial goals.

If after reading any of the above has prompted you to make changes, please make contact with your Superannuation Fund / Financial Planner / Solicitor. Ensure that your changes are confirmed in writing by your Superannuation Fund / Financial Planner / Solicitor, so that nothing is left to chance.

Should you wish to discuss any of the below points further, please e-mail Cheryl Barbary – Manager of Superannuation for Toll Holdings Limited at cheryl_barbary@toll.com.au

TOLL THAILAND

2005 ExxonMobil Roadeo – Asia

Toll (Thailand) Ltd acknowledged as ‘world-class’ transport provider from ExxonMobil.

Esso (Thailand) Public Company Limited awarded Toll (Thailand) the right to host the annual ExxonMobil Truck Roadeo competition during 15-16 October 2005.

All Toll employees were excited to contribute to the rewarding event. The successful completion of the event was acknowledged by Mrs Duangmanee Darasrisak, Fleet Supervisor – Esso (Thailand) Public Company Limited, “It was the greatest I’ve seen since joining Esso 12 years ago. You are achieving a world-class standard in Truck Roadeos and on a Global level. Right now, Toll (Thailand) is well known on a global level. Congratulations.”

Over 200 people participated in the Truck Roadeo competition from eight countries in Asia –

- Thailand
- Malaysia
- Singapore
- People Republic of China
- Japan
- Hong Kong
- Australia
- New Zealand



Over the two days, Toll Thailand won two titles of the four awards between the eight countries. Toll’s award winners were as follows:

Mr Sripong Tiew-Boonleung – Semi Trailer

Mr Pratab Suthatus – Rigid Truck

“Congratulations on such performance, however, while the efforts of achieving this award were admirable, the task was still ahead of us to maintain our standard and there were further improvements that could be made.” Eugene Cody, General Manager, Toll (Thailand) said.

Above: Award winning Trophy and Prize Picture: left to right: Eugene Cody, General Manager, Toll (Thailand), Mr Sripong Tiew-Boonleung, Toll’s winner and Mr Wanmurdzaffa Wanmahmud, ExxonMobil Manager, Asia.

Left: Winner’s trophy, Toll’s staff dressed in Traditional Thai called ‘SuriyoThai’.

Right: We are the winner: Toll’s staff group photo.

Below: ExxonMobil and participant group photo.



Fed MP Commends Local Transport Trainees

Federal Member for Hughes, Danna Vale, joined Toll IPEC State Training Manager Michael Riley and General Manager Rodney Johnson in presenting certificates to employees at Moorebank following their completion of a range of innovative training programs – greatly enhancing their skills in the transport and logistics industry.

Toll IPEC employees have participated in five different traineeship programs, with 110 employees successfully achieving qualifications in the following areas:

- Certificate Three in Transport and Distribution (74 employees);
- Certificate Three in Telecommunications (24);
- Certificate IV in Business Frontline Management (9); and
- Diploma in Business Frontline Management (3).

Mrs Vale said Toll IPEC had displayed tremendous initiative and vision in providing the programs and the staff had responded accordingly.



"I would like to congratulate the company for providing these opportunities for its staff and the employees for their dedication and commitment in completing the courses," Mrs Vale said. "The best investment a company can make is in its people and the results are there for all to see."

Picture: left to right: Michael Riley, Joseph Massaquoi, John Draskovic, Stephen Parkes, Gerry Coneglan, David Burton, Graeme Townsend, Minister Danna Vale, Leslie Warner, Jason Cappadona and Dennis Stewart.

School Based New Apprenticeship Scheme

Bob Williamson awoke one morning realising the image of the transport industry was not sexy enough.

"We need to explode the myth that truck driving is just the blue singlet brigade," said the National Training Manager of Toll IPEC, Altona Victoria. "There's diversity. You don't have to be a truck driver to be in transport."

Bob said with the average truckie still male and aged in his mid-50s, the company realised they needed to attract young blood to address a growing skills shortage in the industry. And thus, the idea of a school-based new apprenticeship scheme was born.

Toll decided to take on 21 apprentices, starting early next year.

The program is a groundbreaking win-win effort for Toll and the students, and is applauded by trainers and industry.

Luke Egan, 16, was born into a second-generation trucking family, but sees his future with the more modern aspects of the industry.

Luke started last month at Toll IPEC's Altona North distribution branch, after many trips over the years with his father on the highways of Australia. Although he wouldn't mind becoming a third-generation truckie, he'd prefer a career in transport sales because of his good people skills. "I'll leave school only when the right job comes along," he said.

George Messih, the Manager of Victoria University's (VU) logistics management course, believed the program was fantastic. VU had also been trying to open the industry to younger people who could move ahead with its technological advances. The industry included not only delivering goods but customer service, IT sales, financial accounting, quality control, and supply chain management. The VU course included all aspects of the industry for blue-collar and white-collar entrants.

The Learning and Employment Network (LEN) provided a link between companies like Toll and the schools.

Jocelyn Kurrle, LEN's school pathways coordinator, said Toll was hopefully the first of many companies to take advantage of eager young trainees. She said she had already heard of interest from other transport companies.



Bob said should the program prove successful, Toll would keep it going for years to come.

Above: Learning ... Luke Egan, 16, wants to join the transport industry as a driver and is thrilled to gain experience with Toll IPEC under the supervision of State Training Manager Bob Williamson.

Article Courtesy: Star News Group. Photo Courtesy: Len Williams.

TOLL NETWORKS

DX Mail Award for Employer of Choice

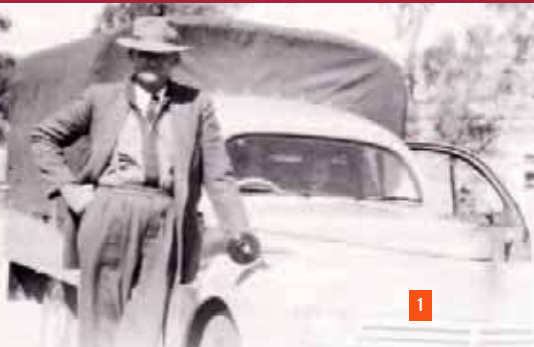
DX Mail was proud to be involved in the Australian HR Awards 2005 taking place on 21 October at Crown Towers, Melbourne.

DX Mail's involvement with this year's Awards was recognised chiefly through their sponsorship of the DX Mail Award for Employer of Choice (public sector), taken out on the night by the Sydney Ports Corporation.

Sydney Ports Corporation's winning application addressed the criteria including: a committed safety culture and a relationship with the wider community.

Picture: DX Mail Award for Employer of Choice accepted by Pat Catanatch – Sydney Ports Corporation, presented by Steven Jones – State Branch Manager DX Mail.





50 Years Service for **IPEC**

This year marks IPEC's 50th year of service. While the business has changed hands a number of times over those years, the IPEC name has endured and remains one of Australia's most recognised transport brands.

It was January 1955, when the Interstate Parcel Express Company moved its first parcels between Melbourne and Adelaide. This important occasion represented the beginning of the express freight industry in Australia.

Originally IPEC operated under its full name – Interstate Parcel Express Company – but when customers insisted on shortening it to IPEC for telegrams, the owners adopted the shorter name.

The first Peugeot IPEC trucks rolled on 13 January 1955. Scotty Ireland set out from Adelaide at 6 pm with two cartons for ISAS in Melbourne, and Norm Charleson left Melbourne with three cartons on board for Newton McLaren in Adelaide. The two trucks met in the night at Nhill in Victoria, exchanged parcels and returned to their respective cities.

In 1962 IPEC merged with 'Rex Overnight Parcel Express Company', which was owned by Gordon Barton and Greg Farrell. These men of vision expanded IPEC both in Australia and across many parts of the world.



One of Gordon Barton's first moves was to change the company colours, previously orange and black. He did some extensive research to determine the best and most eye-catching colour scheme for a fleet of vehicles – both for safety and advertising purposes. The result was IPEC's famous yellow and black tiger livery, incorporating for the first time the streamlined IPEC arrow representing a theme not just of speed but also of advancing into the future.

In October 1979, Gordon Barton led IPEC's expansion into Europe with the purchase of Gelders-Spetra International, and Britain's Sayer Transport Group to start express services between six countries in Western Europe.

Unfortunately, we note that Gordon Barton passed away earlier this year on 4 April aged 76 after a long, eventful and distinguished career.

In 1983 the group was forced to sell many of its assets.

IPEC International – Hong Kong, Singapore and New Zealand – went to Wards International, a division of Mayne Nickless, and Skypak was acquired by the TNT Group which quickly acquired IPEC Europe as well.

In October 1983, 50% of the IPEC Transport Group was sold to Mayne Nickless and in September 1988 Mayne Nickless purchased the remaining 50% of IPEC Transport.



For a variety of reasons, IPEC failed to flourish under Mayne Nickless and was eventually acquired by Toll Holdings in October 1998.

It is now seven years since IPEC became part of the

Toll Group and history has shown that this was a most fortunate event. Since being acquired by Toll, IPEC has returned to prominence and is once again leading the industry it's been instrumental in creating.

In seven years, Toll IPEC has more than doubled its revenue, has introduced state of the art systems around Australia and has invested in many innovative technologies. Our next leap in technology will be the introduction of Mobile Data Terminals (MDTs) for our drivers.

MDTs will provide information and processes to assist drivers to prepare, deliver and pickup freight. MDTs will ensure our customers have quicker access to information and will enhance communications between depots and our people on the road.

As Toll IPEC, we have re-ignited our spirit of service excellence. We have returned pride to the yellow and black colours that for so long have been an icon in Australian freight circles.

Picture 1: One of the original Peugeots rediscovered and restored in the mid-70s.

Picture 2: An early COMMER Van first used in 1961 featuring the original IPEC colours (orange) and logo. Several vans at the time were sign-written with advertisements for IPEC customers.

Picture 3: Van in London.

Picture 4: One of the MAN rigid linehaul vehicles converted by IPEC engineers to make loading more efficient.

Picture 5: In October 1979 Gordon Barton introduced Europe's first express service. Many, at the time, said it couldn't be done. The photos along with history show otherwise.

Picture 6: Bob Hawke speaking at the official opening of the Sydney South Centre.

Picture 7: Ready to fly across Bass Strait.



Linehaul Delivering Interstate Every Night

Toll Linehaul has undergone significant upheaval over the past 12 months, emerging with stronger contracts, new equipment and a new management structure, through the support of Toll Networks Group Director, John Ludeke and the Toll Networks management team.

Most important of these were the delivery of 30 new Kenworth K104 Prime Movers in September, with engines supplied by both Cat and Cummins, replacing old trucks which had been with Toll Linehaul for up to 12 years – some of which had clocked over 4 million kilometres.

The new vehicles are running between Adelaide, Brisbane, Sydney and Melbourne and have been justified on the basis of running only 1 to 1.2 million kilometres and then being sold back to the external market.

This plan enables Toll Linehaul to maximise repair and maintenance benefits provided by vehicle warranties whilst minimising exposure to major rebuilds of motors / gearboxes / differentials which can occur after a truck has run in excess of those distances.

Toll Linehaul provides staffed Prime Movers and Trailers for overnight interstate work specifically for 'internal' Toll clients such as Toll Networks (Toll Express, Toll SPD, Toll IPEC), Toll Logistics

Picture: The lineup of the new Toll K104's.



(AutoLogistics, Toll Contract Logistics) and Toll North (NQX).

In addition, Toll Linehaul manages a major workshop in Altona, VIC and a smaller workshop at Smithfield, NSW. These workshops maintain the Linehaul fleet (currently 84 Prime Movers and 211 trailers) as well as providing maintenance services for other Toll clients and their fleets. Regular clients in the workshop include Toll IPEC, Toll Logistics, QRX, in2store and Toll Express.

Toll Linehaul can provide interstate services for any Toll Group business and is able to co-ordinate new opportunities in tandem with other existing clients. For example, Toll AutoLogistics requires only a southbound service ex-Sydney every night but cannot provide the complimentary northbound service ex-Melbourne. Toll Linehaul provides this service by moving Toll SPD freight north ex-Melbourne. The trucks meet half-way along the Hume Highway and switch trailers.

Should you wish to discuss possible opportunities for your business with the Toll Linehaul team, please contact:

David Wright, National Manager 02 8713 7000

or Bill Surridge, Fleet Services Manager 03 9931 4816.

Toll Linehaul Workshop Staff

On a hot November day in Altona, VIC and a coolish one in Smithfield, NSW, the Toll Linehaul workshop staff were presented with framed certificates recognising 10, 15, 20, 25 and 30 years of service to the Toll Group.

National Manager – Toll Linehaul, David Wright presented the awards to staff.

Staff Milestones are listed on pages 26 – 27.

Congratulations everyone for your dedicated service.

Breaking News

Our NSW Compliance Manager – Steve 'Spiderman' Cox has recently been bitten by a red back spider and was hospitalised for four nights in Sydney unable to have anti-venom.

We all wish Steve a speedy recovery and advise him to comply with extra safety precautions.

So if you see a man in a red and blue suit, trying to save the city from daily disasters and swinging between buildings, you can be assured that's Steve.



Picture 1: Toll Linehaul – Altona Team.

Picture 2: Some of the Smithfield staff who received their awards from left to right: Danny Brady – Linehaul Co-ordinator (NSW); Mark Hanson, Mick Nelson, Ian Nankervis, Grant Hosking (Linehaul Drivers) and Steve 'Spiderman' Cox – Compliance Manager.

Operation Countdown Nomination

Toll IPEC's Risk Co-ordinator Rhonda Jenkins was nominated for the Operation Countdown Award of the 2005 Australian Freight Industry Awards held in September this year at the Melbourne Convention Centre.

The Operation Countdown Award recognises the Company, Group or individual person who has made a significant contribution to road safety in the Freight & Logistics Industry. Although Rhonda did not win the Award on the night, being acknowledged as one of four high calibre finalists who had significantly contributed to road safety was extremely appreciated.

The HealthBreak team including, Dr Mark Howard, the two registered nurses Judy Wilson and Karen Lehrke, and Michael Nealer of the Transport Workers Union (TWU) nominated Rhonda Jenkins for the Award.

The team has had the privilege of working with Rhonda first in 2003 when she was employed with Toll Priority in Port Melbourne and then in 2005 after she transferred to Toll IPEC. The HealthBreak team acknowledge Rhonda's invaluable and outstanding commitment in supporting the HealthBreak project at both transport work places.



HealthBreak is a unique partnership between healthcare Institute for Breathing & Sleep (IBAS), TWU, and the Victorian government (WorkSafe and the Transport Accident Commission). The aim of the project is to prevent workplace injury, accident and illness among

transport workers by identification and referral of those individuals at increased risk of type 2 diabetes, cardiovascular disease, fatigue and sleep apnoea. Additional objectives are to enhance awareness of risk factors for these health issues, through health education and promotion. The nursing team work closely with depot OH&S representatives and management.

In the last two plus years HealthBreak has involved over 70 transport companies and approximately 130 worksites where they have conducted health screening. The health checks are voluntary and are conducted by a registered nurse at the worksite.

At each worksite one individual from the management team acts as the primary liaison between the nursing team and worker. An essential component of HealthBreak involves encouraging staff (particularly driver) participation.

Rhonda made a significant contribution to the high employee participation rates, by informing the vast majority of workers about HealthBreak prior to, and during the time of the nurse's visit. During the HealthBreak visits, Rhonda ensured that she was visibly accessible to workers to remind them about the health checks, and answer their questions.

Most recently, Rhonda has been assisting the HeartBreak project in obtaining and reviewing workplace accident and injury information both before and after the team visited one of the depots. This data is essential in assisting HeartBreak in evaluating the impact of identifying health issues on workplace safety.

Paul Walker (Toll Priority in Port Melbourne) and Sue Forsyth (State Risk Manager Toll IPEC Altona) were pleased to have been references in support of this nomination. Bill Noonan, Secretary of the Transport Workers Union (Victoria/Tasmania) was also pleased to lend his support and be named as a reference.

Above left: Left to right: Back Row: Ian Holt (Sue Forsythe's partner); Sue Forsyth – State Risk Manager Vic; Rhonda Jenkins – Vic Risk Co-ordinator; Brian Hudson (Rhonda Jenkin's partner) and Elise Cerchie. Front Row: Bruce Edwards – Vic Country Manager, Sue Edwards; John Stark – State Credit Manager, Vic and Jan Stark.

Toll Express SA – Retirement Dinner

At the end of July 2005, Toll Express in SA said farewell to long serving forklift driver Roy Scholz, with the well wishes of fellow workmates at a dinner in his honour after 40 years service.

Roy began his career in 1958 with FH Stephens and after leaving in 1964 returned the following year where he maintained continuous service through a number of mergers and acquisitions including that of Toll Express until his retirement this year.

Roy has always had a high opinion of the company and cites the highlights of his working life as the friendships and long working relationships he has maintained with co-workers.

Supervisor Peter Milnes has worked with Roy for about 24 years (only 23 too many he jokes!) and describes him as a kind person who would do almost anything for his fellow workmates such as taking it upon himself to organise the dozens of Christmas hams every year.

Roy has seen many people come and go and as a long time member of the various Social Clubs, has enjoyed mixing with co-workers socially.

Family is very extremely important to Roy and his wife Raelene, who have

two daughters and two grand children. It is their plan to travel around Australia in their newly acquired campervan and new car.

All at Toll Express wish Roy and Raelene a long, healthy and relaxing retirement.



Picture: Left to right: Roy Scholz (seated), Stuart Nelson, Les Lewis, Peter Milnes and Darren Hillman.

Import Express a New Service

Toll Priority Global, the international air express provider of Toll Priority, has developed a door-to-door Import Express service from over 100 countries worldwide, in addition to importing between participating countries.

Global Import Express customers benefit from simplified pricing, controllable administration, express handling supporting on-time stock control management, visibility and a one company convenient solution.

As with our range of export services, Import Express provides all inclusive, simplified door-to-door pricing (excluding duties and taxes), invoiced in local currency.

Global Import Express support customers' inbound supply requirements for urgent orders, spare parts, and consignments requiring time definite express handling.

Booking a Global Import Express shipment is a simple process. Customers simply call Toll Global Customer Service, who book the import collection through the Global Distribution Alliance (GDA) member network. Our GDA member partner calls the supplier, confirms the pickup, collects and sends to our receiving customers utilising our daily scheduled international express linehaul and delivery network.

For regular importers, we simply provide overseas suppliers with a Global Import Express account number and the overseas supplier contacts the local GDA member organisation who expedites the shipment. Customers in Australia and New Zealand are billed locally, in local currency, with accurate forecasted landed costs.

Global Import Express also provides importing between participating countries.

This capability provides our customers with more agility to manage multi country supply chains; all payable locally in Australia or New Zealand. For example; our customer in Australia or New Zealand requires a fashion sample to move from Hong Kong to Shanghai to be evaluated for mass production. Global Customer Service simply book a pick-up on-line through the GDA network and the consignment is picked up in Hong Kong, delivered in Shanghai and the customer in Australia is billed in local currency. All shipments are tracked on-line enabling full visibility of inbound supply chains. Express handling ensures faster delivery of imports.

Global Import Express is a fast and reliable service that makes importing from suppliers easier. This new inbound capability is linked with Toll Priority direct distribution networks across Australia and New Zealand.

Customs benefit from simplified pricing, controllable administration, express handling, visibility and a one company convenient solution.



Toll Priority Biztech Upgrades NSW Education

Toll Priority's Technical Services group has been successful in winning the contract to install new routers into NSW school communication links. The new Cisco 2800s will enable the department to implement a number of advanced services leveraging off the Broadband investment.

Examples of these services include interactive distance education delivered via video, video and web conferencing, voice services to reduce telephony costs, and virus management and control.

Members of the 'Toll Priority Biztech' team (formerly Tech Services) will visit 2,000 schools and TAFE colleges over the next two school terms.

From Queensland border towns and cities as far west as Broken Hill, down to the Riverland in the South, covering all schools large and small in between, this project stretches across the entire state of NSW.

The installers are required to bring down the schools network, install the new equipment, test and re-establish the communication link by creating a new WAN (wide area network) and converting the old router to a LAN (local area network) switch.

With the assistance of NSW Country Manager, Warwick Powditch and Dave Maurice, we will, where possible, be involving our regional representatives in this project and training them to the required skill level. This way, we aim to keep as much work as possible in the Toll Priority family.

Picture: The photo was taken at the completion of the training day at the Cisco Training Academy. The team received formal training to equip them to participate in the statewide roll out of routers for the Department of Education and Training.



ALPMA Annual Conference

On 21 and 22 October 2005, the Australian Legal Practice Management Association (ALPMA) held their annual conference at the Sydney Hilton Hotel. The conference consisted of a trade show over the two days, several law related seminars and a formal dinner on the Friday night.

Toll Priority DX Solutions was present at the Trade Show to promote its vast range of services and products. In total over 150 members from across Australia attended the conference with Toll Priority DX Solutions raising the awareness of the products that it has to offer to the legal industry.

The formal dinner held on Friday night had many of our members in attendance. Again this provided the opportunity for Toll Priority DX Solutions to formulate relationships within the legal industry to open doors for future growth and promote the business.

ALPMA put together a well-organised event and Toll Priority DX Solutions would like to thank the event organiser, Janette Peters, for the opportunity afforded. Overall the event was successful in ensuring the Toll name is well represented and respected within the legal industry.

Picture: Left to right: Ashish Sharma – DX Solutions New Business Development Manager; Kathy Dyson – DX Solutions State Sales and Marketing Manager; Mary Kerameas – DX Solutions Business Development Manager; Teena Stefan – DX Solutions New Business Development Manager and Marcelo Rossi – DX Solutions Development Manager.

TOLL LOGISTICS

Another Team Joins Toll City



After a long two and a half years, the Toll Liquid Distribution team is now enjoying its new lavish state of the art facility in Altona Victoria – Toll City.

Previously located at the corner of Blackshaws Road and Grieve Parade, in a dusty pot-hole and muddy yard, subject to the conditions of the day, employees are elated with their new environment.

Although the entire project took approximately two and a half years, the actual construction of the facility was completed in record time of approximately five months.

The offices have been fitted with new state of the art workstations and new modern staff amenities.

Specifically designed to cater for liquid cartage, the all concrete truck parking facilities slope to the back of the block, capturing any fuel spills into a triple interceptor, removing all hydro-carbons prior to entering the storm water drain.

The new facility is Toll Liquid Distribution's first purposely built in Australia, that complies with the latest dangerous goods code / OH&S standards. In addition the site offers full camera monitoring and 24 / 7 security of the building and the yard.

Improved employee moral has been a key benefit, as the drivers no longer have to walk through mud and dust to enter their vehicles, prior to starting work. In addition, drivers are taking more pride in the presentation of their vehicles, as they are now easier to keep clean on the new, almost dust-free, premises.

Toll Liquid Distribution currently runs 30 tankers from the new depot with 60 drivers and eight operational staff, delivering services to customers such as Woolworths, ExxonMobil Chemicals, GPG Petroleum, Belford Petroleum, Griffith, Power Petroleum and United Petroleum throughout Victoria and southern New South Wales.

The new premises are also shared with Toll Liquid Distribution's Business Development department, who have approximately half of the current office space on the new site.

Above: Left to right: David Love, Marcello Totino, Gino Pluchinotta, Tony Psaila, Ben Morrison, Bob Ellis, Scott Morrison, Tony Mc Dermott, Colin Searl, David Lacey, Peter Pace, Paul Oliphant and Brad Ibrahim.



Toll Transitions Sponsors the Defence Cup

Continuing our commitment to partnering with Defence, Toll Transitions was proud to sponsor the main race at the Defence Cup Race day on 1 October this year.

PJ Gould, Toll Transitions Defence Account Manager, along with Deputy Chief of Army, Major General Ian Gordon AM, and the Hon Gary Nairn MP, presented the winning owner and horse with the Toll Transitions' Defence Cup.

Describing the sponsorship as a great success for the company, PJ reported that with senior Defence Corporate Services and Infrastructure Group, and Defence staff in attendance, the Cup was a fantastic opportunity to network with our partners.

"With all the announcements and promotional material, everyone knew that Toll Transitions was the major sponsor," said PJ. "Our table was crowded and festivities soon spilled over onto other tables."

Toll Transitions' commitment to our Defence partners made the Cup a big day out for the punters. "We all had a ball!" said PJ. And her tip for next year? "Book a larger table."



Left to right: Major General Ian Gordon; Mrs PJ Gould; Mr Neil Head, Horse – Travestar; Mr George Barnard; Mr Tim Clarke; Ms Debbie Barnard; and Mr Gary Nairn MP.

Going Places with Toll ACT

As we look forward to the New Calendar year, let's take a moment to reflect how some of Toll's finest rang in the New Financial Year in Canberra on 30 June 2005.

Toll ACT is a networking group established to share contacts and identify mutual opportunities to draw on the resources of all the divisions of the Toll Group in ACT in an effort to structure integrated solutions.

Toll ACT is committed to providing seamless solutions for our clients

across our businesses. A key strength is the ability to design and manage innovative supply chain solutions that provide customers with flexibility, reliability and cost competitiveness in managing supply chain requirements thereby developing long-term relationships with customers.

To promote integrated solutions and leverage from mutual marketing, Toll ACT produced a brochure and desk pad, launched earlier this year at the Old Parliament House.

Attended by key clients, Mark Rowsthorn – Toll's Executive Director and other Toll representatives, guests were taken on a private guided tour of Old Parliament House and treated to hospitality in the Members Dining Room in old Parliament House to the magnificent silhouette of new Parliament House.

Above: Left to right: Denis Ogden – in2store, PJ Gould – Toll Transitions, Mark Rowsthorn – Toll's Executive Director, Kylie Oyston – in2store, David Cooke – Toll Priority.



Farewell to Phil Hamilton

On Saturday 15 October one of our dearly cherished colleagues Phil Hamilton passed away suddenly.

Phil retired from Toll AutoLogistics in January 2005 after 15 and a half years service and returned to AutoLogistics in a consultancy role from that time.

Many of Phil's work colleagues attended his funeral to pay their last respects and support his wife and family during this difficult time.

Tom O'Bryan – Consultant at Toll and long time work colleague of Phil's, delivered a warm and detailed Eulogy capturing Phil's true personality and profound character.

The last part of the Eulogy follows:

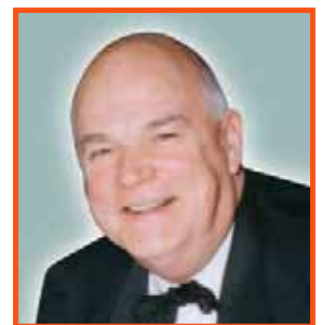
Life! We've been long together, through pleasant and through cloudy weather, 'tis hard to part when friends are dear,

'twill cost a sigh and a tear;
then stolen away, with little warning;
could not say goodbye,
not choosing thine own time;
but in remembrance of a brighter clime,
please bid me good morning.

"VALE Phil Hamilton"

We have come here today in respect to you, to celebrate your life, your love of family and friends, your strength and patience, your generosity of spirit, your many talents and skills your friendship, Phil, you will be sadly missed by us all.

We will all miss Phil and his happy disposition as part of the AutoLogistics group and offer Meredith and Phil's family our deepest sympathy.



New Brisbane Facility for in2store

in2store has opened a new 11,000m² distribution centre, designed and built as a multi-purpose site handling garments, cartons and general freight, in Murarrie, QLD.

The centre operates as a consolidated transport and processing cross-dock facility, and focuses on retail customers in Queensland and Northern NSW.

in2store provides a range of specialised services to retail and associated customers and offers customised handling and store delivery. The Murarrie facility operates the Footlocker National Distribution Centre, and Footlocker has established their National Office in the adjoining office complex.

All enquiries can be directed to John Bayne 07 3117 3509.



Toll MD Visits Random Drug Testing Program

After delivering a Key Note address at 2005 Freight Expo, Toll's Managing Director Paul Little, visited the Victorian Police's world-first Random Drug Testing Program on display at the event.

Since the Program's inception in December 2004, a staggering one in every 100 drivers returned a positive result after laboratory analysis. This is two times the rate for drivers returning a positive result for driving whilst under the influence of alcohol when breath tested.¹

In 2003, almost a third of drivers killed on Victoria's roads had drugs other than alcohol in their system, and in a number of recent years, more people have been killed with drugs other than alcohol in their system than those killed with a blood-alcohol reading above .05.¹

Safety on our roads is of paramount importance and any program, which aims at reducing drink / drug driving, accidents and deaths, is highly regarded by Toll.

In the interests of promoting a healthy working environment, Toll has a comprehensive 'Drug & Alcohol Policy', in relation to employees, contractors and visitors around work sites, vehicles and equipment. Therefore, supporting the Victorian Police's world-first Drug Testing Program, is a logical extension of Toll's philosophy on drugs within Toll.

Wishing everyone a Safe Festive Season.

¹ The Sunday Age.

in2store and the 2005 Freight Expo

Toll joined other companies including Optus, Beaurepaires, Transurban and Worksafe as gold sponsors of the 2005 Freight Expo during September, in Melbourne. Organised by the Victorian Transport Association, the Expo provided an opportunity for organisations to showcase new innovations in the freight and logistics industry.

in2store took the opportunity to feature its operations on a mini scale by designing and building an interactive and informative stand including many aspects of its retail fulfilment operations. Amongst these was a fully operational garment on hanger sortation system, demonstrating the business's ability to deliver fashion garments from

supplier to retailer.

Video footage of the new fashion distribution facility at Altona North, and the enthusiasm of all staff manning the stand ensured the success of in2store's participation at the 2005 Freight Expo.

Guest speakers at the Expo included Toll's Managing Director, Paul Little and in2store's Divisional General Manager, Jon Northorpe. In addition, Toll Logistics Group Director, Don Telford was part of a panel for a Leaders Forum on 'Meeting Customers' Needs for Freight 2005'.

The stand as well as our involvement at various levels provided the opportunity to demonstrate to industry that Toll is 'the total logistics solution... '.

Picture: in2store's mega display at the 2005 Freight Expo.



Toll Personnel Update

We are now well established in the five major capital cities, Sydney, Melbourne, Brisbane, Adelaide and Perth and in essence have simply replaced external providers at many of the Toll sites by providing temporary labour and permanent placements direct.



Rob Sadler, GM – Toll Personnel.

The initial 'catalyst' to in-source this function, this being subrogation claims, has been vindicated following recent meetings by Ken Gaunt with Global Public Liability Insurance Underwriters who have recognised that the introduction of 'Toll Personnel' (rather than using external labour hire) as being an extremely positive and unique step towards reducing claims.

It is equally important that we ensure the highest safety practices are in place to minimise the risk of injury to our employees. This together with a greater emphasis on the quality of our candidates, via detailed inductions, thorough reference checks, training and the use of various assessment tools, will result in a reduction in turnover of staff and the greater retention of skills and experience – all of which will improve motivation, team performance and productivity.

This will 'add value' and contribute to generating greater differentiation from external providers.

Permanent Recruitment

Since the start of this financial year, Toll Personnel has placed 141 candidates into permanent roles. Of these, 63 worked on temporary assignments prior to being appointed and 78 were recruited directly into permanent roles. These roles have been at all levels and include senior appointments such as Business Development Manager, Finance Manager and Operations Manager roles. The distribution of all roles amongst the various states is summarised in the following table:

State	No of Perm Placements	No of Temp to Perm Placements
NSW	25	43
VIC	27	12
QLD	19	8
SA	–	–
WA	7	–

Staff Profile

Tanya Mittiga

What do you do at Toll?

I am an Account Manager in the Sydney office.

What does a typical day for you involve?

We currently supply to around 30 sites in Sydney. I visit the large sites once a week and the smaller ones once a fortnight. During my visits I discuss matters such as quality of staff supplied, take new orders, organise any training requirements and any general problem solving.

What did you do before joining Toll?

I have a sales background with my last two years being in recruitment.

What's the best thing about your job?

Building strong relationships with not only the Toll Managers, but also with the future of Toll, the temp staff that one day might become permanent then possibly managers with Toll.

If extra casual or permanents staff in Sydney are needed contact Tanya at tanya_mittiga@toll.com.au



Jumping Out in WA

At the beginning of October 2005 Toll Personnel commenced its operations in WA. Based in the transport hub suburb of Kewdale, the commencement of the operation was met with wide approval by all divisions – jumping out to a quick start with Contract Logistics being its first customer from day one.

Toll Personnel State Manager – WA, Mark Gilham, has been very impressed with the response from all divisions and is looking forward to building a great business offering the quality service Toll expects.

Toll Personnel WA has already had the pleasure of working with many Divisions and within its first month has made several permanent placements in a variety of roles.

"We are looking forward to transitioning staff and building a reputation of excellence within the Toll Group," claimed Mark Gilham.

Picture: Left to right: Liza Wilkins – Admin and Payroll Officer; Mark Gilham – State Manager; Kelly Lane – Permanent Recruitment Consultant and Tony Taylor – Recruitment Consultant.



in2store – Carrier of Choice for YarraTrail

in2store is now the transport carrier of choice for all domestic transport deliveries of Yarra – a very important addition to the growing in2store customer base.

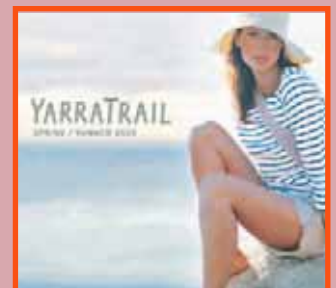
YarraTrail is a Melbourne based clothing wholesaler with operations on the banks of the Yarra in Abbotsford.

Experiencing significant growth over its 21-year history, YarraTrail now supplies over 800 boutique stores throughout Australia and is a leading supplier into both David Jones and the Coles Myer Group.

'YarraTrail' is the main label that is manufactured offshore, soon to be joined by 'Bureau', another label due to be launched early next year.

Currently YarraTrail sells over 1 million garments annually throughout Australia.

Picture: A YarraTrail poster.



Opportunities for Casuals to Relocate

Kate Dunleavy recently left the unpredictable climate of Melbourne to move to the 'beautiful one day, perfect the next' climate of Brisbane. This happens quite often for Toll employees but this time it's a little different. Kate is a casual employee with Toll Personnel.

Kate commenced work as a casual for Toll Personnel in November 2004 at the in2store Nike distribution centre in Melbourne. We asked Kate what she enjoyed about the work and she said, "I loved the environment, and the team really pulled together to get the job done, but at the same time we had fun." Kate made the decision to return to Brisbane for family reasons.

Kate's transfer was simply a matter of Anthony James, Footlocker Contact Manager contacting Toll Personnel Brisbane, to let us know Kate was moving, and would be working at the brand new state of the art in2store facility in Murarrie.

Kate was already registered with Toll Personnel so all we had to do

was update her contact details. The transfer has given in2store a proven experienced worker and Toll Personnel is pleased to be able to assist in transferring a valued casual employee. Kate was asked what she enjoyed about her new role in Brisbane, and yet again, she said, "the environment and the people oh, and of course, the weather."

Picture: Anthony James, Contract Manager Footlocker with Kate Dunleavy, Toll Personnel.



SA Opens for Business

Toll Personnel South Australia opened for business in September 2005. Located in Wingfield, the division has kicked off with a small team that has brought with it more than 20 years combined recruitment experience.

The business has been well received by both the Toll branches and candidates seeking work opportunities within Toll. In the first six weeks of operation Toll Personnel SA/NT has supplied staff to 14 divisions within the Toll Group and has had in excess of 300 registrations from interested candidates.

So, if your business has staffing requirements, permanent, temporary or casual – the staff at Toll Personnel SA will be happy to help.

Just give us a call on 08 8368 3800.

Picture: Left to right: Standing: Steve Brombal – State Manager, Mandy Roydhouse – Permanent Recruitment Consultant and Chris Ellis – Recruitment Consultant.

Front: Natasha Entwistle – Admin and Payroll Officer and Robert Reichelt – Recruitment Consultant.



VIC Moves to Toll Drive



On 3 October Toll Personnel moved into its new offices located right in the heart of the Victorian Toll Business Park in Altona. This move puts the business right in the mix and makes us accessible for both Toll businesses and employees.

Some of the people in the team make a mean coffee with the 'coffee machine' and we're fast getting a reputation as a local café. So if you feel like a good coffee while we take care of your recruitment needs, just drop in, we're at 56 Toll Drive, Altona.

Picture: The team left to right are Terry Heggen – Permanent Recruitment Consultant; Simon Muscat – Recruitment Consultant; Chantel Prins – Receptionist; Tony Puopolo – Account Manager; Mim Foster-Davies – Permanent Recruitment Consultant; Belinda Weathers – Team Leader; Renee Nicholson – Recruitment Consultant; Rachael Evers – Payroll Officer; Scott Farrow – State Manager and Natalie Young – Recruitment Consultant.

in2store Snares National Distribution Contract

In August this year, in2store won the National Distribution contract for M Webster Holdings in Sydney, the parent company encompassing brands such as David Lawrence and Jigsaw.



The two companies combined have over 180 stores made up of both concession stores and company owned and operated stores, in all major shopping and retail centres Australia-wide.

Presently, in2store is working closely with Webster Holdings in developing supply chain solutions to assist in the process of developing off-shore locations to identifying local sites assisting with cost reduction and supply chain autonomy.

M Webster is said to be extremely impressed with the initial stages of the implementation and excited at the outlook for the future, with the potential for a range of value-added services over the longer scope of the relationship.

in2store Wins Biggest Outsourced Warehouse Contract

In order to deliver better service and product availability to their stores and customers, almost two years ago, Coles Myer Limited (CML) embarked on a Supply Chain Transformation Project.

They redesigned their network and facilities and in November 2004 requested 'Expressions of Interest' to manage some of these new facilities.

Since then, a team from in2store, led by Robert Turner, National Development Manager, worked through several rounds of a gruelling tender process which culminated in the award of a five year contract to manage the Victorian National Distribution Centre for slow moving ambient goods.

The operation will be based in Somerton, Victoria where a new purpose built 72,000m² warehouse is under construction. The new 'state-of-the-art' facility will be equipped with automated systems to assist the picking and assembly of 1 million cases for delivery each week. The facility, which is due to commence operations in November 2006, will employ in excess of 400 people and supply Coles Supermarket outlets in Victoria, South Australia, Western Australia, and Tasmania.

Jon Northorpe, in2store Divisional General Manager, says it was a

tremendous team effort that secured the contract. "Our success is down to a fantastic team effort across the whole business. Rob's team put together an excellent tender and business presentations, but these alone were not enough to win the business. CML was thorough in looking at in2store operations and during CML visits, our team demonstrated the in2store capability to great effect."

Our strong existing relationships with CML, Kmart and Target allied to the good service levels were also critical in persuading Coles their business would be in 'safe hands'.

This is a huge step forward for a division less than four years old. Nevertheless, there is no time to stand back, and the next phase of the project is already underway. Delivering the operation in less than 12 months time, will be no less of a challenge than winning the contract as Zippy Magdich, Project Manager explains; "Whilst November 2006 seems a long way off we have a lot to do in all areas of planning, design and recruitment. The operational design and processes have yet to be finalised and we will be working with the CML team to ensure we deliver a safe, efficient operation. The recruitment and training of 400 new staff will also be a major challenge but I'm confident the team will deliver an excellent operation."

Aussie Gold in Canada

Tina Rosenberg – Operations Supervisor at AutoTrans in Hamilton has been playing softball since she was in primary school. The chance to compete overseas in the World Masters 2005 was too good to pass up. With the help of AutoTrans and the Redcliffe Softball Association Tina's dream became reality.

Collecting cash for cans for two years to help pay for the trip, Tina had assistance from work colleagues at Hamilton, family, friends and the Redcliffe Softball Association. There was also a huge helping hand from Andrew Burlikowski (Brisbane AutoTrans Manager) being flexible enough to let Tina fit in all her training schedules.

Tina continues the story: "This being my first trip out of the country – was a bit scary. But braved it and went all the way by flying into Calgary, Alberta. I hired a car and went driving on the wrong side of the road through the Canadian Rockies to Edmonton. I finally met with the rest of the team a few days later safe and sound. The team was put together of girls mostly from Brisbane. The others came from the Gold coast, Newcastle, Charleville and one from Canada.

"The competition was hard and fast with the Canadian and American's being very tough competitors. We had our share of wins and losses, but I think we improved as we played. By the end of the rounds we were second in our division.

"We played hard and tough, and when we made it to the Grand final we gave it all – and beat the opposition with a mercy rule. The outcome of winning Gold passed all the expectations any of us had going into the tournament.

"Although we played hard, we partied even harder. I show off my medal to everyone as well as the half page write up I had from the Queensland Courier Mail newspaper on the 13th of August.

"My next trip is in February to New Zealand in the NZ titles being played in cold Dunedin. Then in 2007 I will be heading for the American Masters games being held at Sacramento.

"I keep up my fitness by catching to Queensland Representative pitcher Sandy Avery two to three days a week and playing Saturday, Wednesday nights and all Masters tournament within Australia. Just recently we returned from the Australian Masters tournament, held in Adelaide in October with a Bronze Medal.

"Thanks again to AutoTrans, Andrew Burlikowski, Alison Brain, Toll AutoLogistics and Redcliffe Softball Association."

Left: Tina with her team at the World Masters 2005 Softball competition.

Above: Tina proudly wearing her Gold Medal at her work site – AutoTrans Hamilton.



Emergency Response Exercise



Toll Liquid Distribution and Regional CFA Brigades combine forces for in-field emergency response exercise.

On Sunday 21 August, Toll Liquid Distribution's (TLD's) Senior Management team, joined forces with five regional CFA Brigades to conduct an in-field emergency response exercise in Kilmore Victoria.

TLD's Rupert Hussey in conjunction with Kilmore CFA Captain, Anthony Archer, and Hazmat trainer Greg Murphy, jointly planned the actual simulation and the location it would take place.

In the transport sector that TLD operates ie bulk liquids, dangerous goods, it is of paramount importance that at regular intervals we test our training, emergency response equipment and systems to be totally prepared in the event of an emergency, ensuring our response capabilities are maintained at the highest level.

It is also of paramount importance that we can demonstrate our capabilities, professionalism and commitment to safety to our customers, the authorities and the general public.

The planned simulation was a Toll Tanker loaded with petrol was involved in an incident that caused a rupture in the barrel that ultimately resulted in petrol escaping from the rupture.

The response from all involved in the exercise was to safely contain and recover the escaped petrol, protection of local residents, waterways, storm water drains and the environment.

The exercise was an outstanding success and undoubtedly the benchmark of joint exercises that TLD has participated in.

The participating CFA Brigades from Kilmore,

Wallan, Broadford, Wandong and Clonbinane are to be commended for their cooperation and response capabilities.



TLD's ER personnel and equipment together with ISS First Response personnel and equipment, also achieved an excellent result in both response time to attend incident scene and their capabilities.

All Toll Liquid Distributions emergency response procedures, personnel and their capabilities were put to the ultimate test. The entire exercise was recorded from receipt time of initial ER call to our ER call centre, from there to each individual listed in our ER respondents list, through to arrival at incident scene of ER personnel and equipment.

Following a debrief of the exercise several members of the CFA, SES, EPA and Police expressed their praise of TLD's expertise and focus on safety.

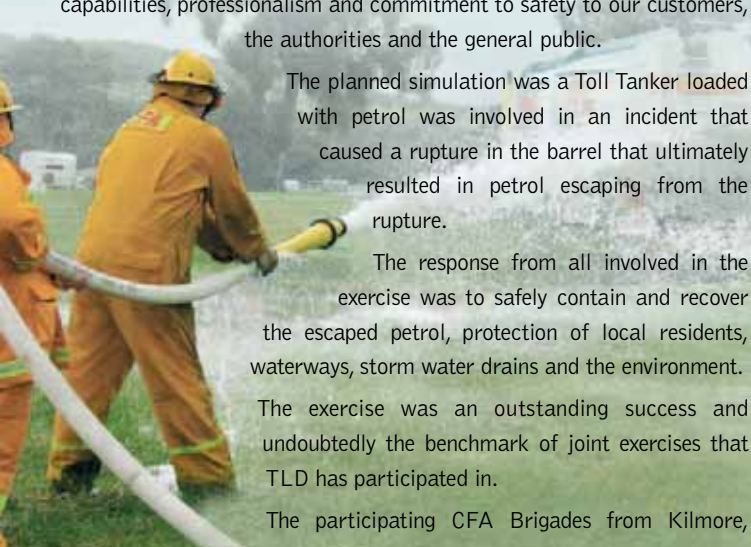
Other participants in the exercise were, Victoria Police Traffic Group, Local Region SES, EPA officers from Wangaratta, Regional CFA Superintendent from Seymour, representatives from ISS First Response, Toll's Group Dangerous Goods Manager, Peter Howard, and our other colleagues from Toll SPD, Victorian Fleet, Quality & Safety Manager, Les McKee, DG Iso Tank Manager, Chris Tester and DG Driver, Peter Smith. The ISS First Response Representatives were, Allan Hawkins & Frank Amorose. Also in attendance from TLD was our BOC Driver Trainer, Paul Hendrie.

Picture 1: TLD's Emergency Response team pictured from left to right are: Toll Liquid Distributions, General Manager, Rupert Hussey, Vic/Tas Business Manager, David Love, National Fleet & Compliance Manager, Mick Matthews, National HR Risk Manager, Marie Scotson, Victorian Driver Supervisor, Peter Pace and Victorian Operations Manager, Wayne Myers.

Picture 2: TLD's Vic Driver Trainer, Peter Lange showing ER exercise group our ER equipment and explaining our capabilities.

Picture 3: ER Scene Controller instructing CFA members.

Picture 4: CFA spraying foam on escaped petrol.



New National BDM

Joining the AutoLogistics team of professionals, Mark Skalin has accepted the role of National Business Development Manager.

Originally trained as a Mechanical Engineer, Mark joins us from Canada where he has had almost 20 years experience in the automotive components and logistics fields. He has worked in a wide variety of executive roles in North America and Europe, including assignments in project engineering, operations management, account management, and global business development.

Over the last seven years, Toll has had access to Mark's time and expertise on a consultancy basis in coordination with his former employers and is very familiar with the AutoLogistics team.

Mark is coming to Australia with his wife, Joanne, and his 14-year old

son, Wyatt. This type of move is not new for this family as they previously have spent a two-year executive assignment in Europe which included living in both Germany and the UK. The whole family is confident that the Australian experience will be rewarding for everyone!

Picture: Mark Skalin – National Business Development Manager, Toll AutoLogistics.



We are pleased that Mark has made the bold move in his career to relocate himself and his family from Canada to Australia and we are certain Mark will add much value to the AutoLogistics team.

Toll Shipping and Caterpillar Making Light Work of Heavy Loads



From a humble Tasmanian origin, Caterpillar Elphinstone Pty Ltd of Burnie, Tasmania, has grown to become an international force in the manufacture of load haul dump units and underground-articulated trucks.

This highly specialised heavy equipment is specifically designed for use in hard rock mines, such as those for the extraction of salt, aggregate, gold, copper, silver, lead, zinc and diamonds.

These giant machines range in weight from 21 to 57 tonnes for loaders, while trucks are manufactured from 30 up to a massive 75 tonnes.

The highly skilled six hundred strong Burnie based workforce is internationally competitive. A significant proportion of Caterpillar Elphinstone's production is sold in export markets for use in mines as far flung as Russia, Africa and North and South America.

The remaining production capacity is destined for a variety of underground mines throughout mainland Australia.

Toll Shipping's primary role in the Caterpillar Elphinstone distribution chain is in uplifting imported power based components such as engines, transmissions, and differentials for southbound shipment across Bass Strait while completed units and component parts are shipped northbound for national and international destinations.

Component parts such as buckets and tray bodies are shipped in a variety of containers, flat racks and other Toll bases.

Finished loaders and dump trucks are of such a scale that the most practical means of transfer to the terminal from the production plant is by driving them there. At Burnie terminal they are driven on board by specially trained Toll stevedores.

To assist in this skilled process, Caterpillar Elphinstone conduct special driver training programs for stevedores on an 'as required' basis.

Caterpillar's role is far from just an assembly operation. All of the frames are locally built from plate steel. Cabs, buckets and lift arm assemblies are all produced in one of Caterpillar's Burnie production facilities.

Caterpillar's Shipping Administrator, Linda Fox-Boyd liaises closely with Toll Shipping on a day-to-day basis.

As part of this process, Linda has regular contact with Toll Shipping's customer service and operational personnel. To keep inbound and outbound shipments flowing smoothly she is in frequent touch with Toll's wharf supervisors in both Burnie and Melbourne terminals.

"One of the benefits in using Toll as a key part of the logistics chain is the convenient proximity of Toll's Burnie terminal to Caterpillar's manufacturing facilities," says Linda.

Linda and Caterpillar's Marketing Support Manager, Jamie Palmer, agree that both companies share an important strategic relationship in uplifting the heavy machinery across Bass Strait and on to mainland connections.

Jamie says that Toll's people are highly skilled and cooperative and that Toll's ability to respond to special requirements at short notice is an important part of the service.

"On the whole" he says, "Toll Shipping provides an efficient, friendly, flexible service which helps to keep Caterpillar's logistics requirements flowing smoothly."

Above: Keeping the wheels turning: Caterpillar's Linda Fox-Boyd, and Jamie Palmer (right) acknowledge Toll Shipping's Nick Reeman, on another successfully completed consignment.

Below: Heavy metal: A northbound Caterpillar Elphinstone load haul dump unit is unloaded from the vessel at Toll Shipping's Webb Dock terminal by Loui Grimaldi, a skilled specially trained Stevedore.



Woolworths New RDCs and Intro of Roll Cages

Over the next 12 months a wide range of changes will be seen in the operations of the Woolworths Distribution Centres (DCs) across New South Wales.

These changes encompass the opening of new Regional Distribution Centres (RDCs), rationalisation of existing Sydney DCs and also the introduction of Roll Cages for the delivery of products.

The planning for these changes commenced almost 12 months ago, whilst the detailed project planning commenced in April this year, with the establishment of a dedicated Project Team.

The core Toll project team comprises of Peter James, Declan O'Hara and Mark Tempany. Both Declan and Mark have moved from their previous positions of Woolfresh Site Manager and Minchinbury Site Manager, respectively, and are responsible for the implementation of the RDCs at Wodonga and Wyong.

The changes to be seen across the NSW Grocery Contracts are far reaching. Not only are the new RDC's opening, but also Woolworths is closing and consolidating DCs across the Sydney basin.

In conjunction with these changes, we will also see the introduction of Roll Cages for the delivery of product.

Wodonga RDC

The implementation of the RDCs involves the establishment of a full operational team and fleet of equipment to meet the delivery requirements.

The Wodonga DC is being staffed with a new team, from Drivers to Site Manager. The recruitment process is well progressed with the first of the new staff to commence in November.

Wodonga will commence operations on 18 January 2006 and be fully operational in March 2006. All members of the Management Team will spend several weeks in Sydney undergoing training prior to commencing operations at Wodonga.

All drivers will undergo a full induction and training program including OH&S requirements for the handling of Roll Cages, Safe Driving and Equipment operation and Fatigue Management, prior to commencing deliveries.

Once fully operational, we will be delivering all product groups to stores in the ACT and Riverina as well as stores in Regional Victoria.

Wyong RDC

The Wyong DC is being staffed with a new team, drawn from the existing Sydney Woolworths operations. The recruitment process is

well progressed with the first of the new team commencing in October.

Wyong commenced operations in November and will be fully operational in January 2006.

All members of the Management Team as well as all drivers will relocate to Wyong prior to the commencement of the various ramp-up phases.

Once fully operational, we will be delivering all product groups to stores in the Newcastle and Central Coast areas.

Sydney Basin DCs

Changes to the Sydney Basin DCs will be occurring up until July 2006. In summary these changes are:

- Minchinbury DC to be developed as a full composite site.
- Yennora DC will become a National DC for slow moving lines. This transition is already underway.
- Flemington produce DC will cease operations in February 2006 and all products will be relocated to the Homebush DC.
- Homebush produce DC will close by June 2006 and Woolworths work transitions Minchinbury DC.
- Arndell Park freezer and chiller DC (P&O) and Woolworths work transitions to Minchinbury DC.
- Both Helles Avenue and Moorebank DC's will be rationalised over the next 6-8 months.

The other major change affecting the Sydney Distribution Centres is the introduction of Roll Cages to all stores. This will commence with the roll out from Minchinbury DC for ambient products. Other product ranges will move to Roll Cages during mid to late 2006.

Above: Roll Cage.

Below left: Declan O'Hara.

Below middle: Mark Tempany.

Below right: Peter James.



Sponsorship – Geoff Inglis

The implementation of significant operational changes within QRX has provided challenges and opportunities for both the company and its employees. These changes have come as a result of QRX changing its rail linehaul provider from Queensland Rail to Pacific National.

In order to improve operational processes and to improve overall efficiencies, QRX has made significant investment in new terminals, modifications to existing terminals, rolling stock and equipment.

In particular QRX has introduced additional heavy forklifts, an ISO-loader straddle carrier, Ottawa terminal tractors and Mafi trailers to the Brisbane terminal.

This nomination supports our employee Geoff Inglis in his major contribution by way of development of the operating / training manual and assessment documentation for the safe operation of the ISO-loader. Geoff's time, effort and commitment have resulted in the successful commissioning of the ISO-loader.

The project included the development of:

- An Operating Manual including detailed visual diagrams / photos;
- An Assessment Instrument;
- A Written Assessment; and
- Written Assessment Answers

Once the documents were developed, an External Accredited Professional in Machinery Operations was able to conduct an assessment on Geoff himself, which then allowed Geoff to conduct the training of other employees / operators.

A statement from the External Accreditor reads as follows:

"Geoff has showed enthusiasm and displayed leadership qualities in the way that he has designed the manual being conscientious and diligent about not overlooking the safety side of the equipment and the



QRX site. He has been helpful to management and employees and he has done a very good job. I support QRX's nomination of Geoff."

Geoff's background is that of a professional transport operator.

He is self-taught in his computer literacy skills and has demonstrated tenacity in his pursuit of a detailed yet simple document often working after hours at home, unpaid, to ensure progress was always being made.

In addition to this project, Geoff has developed other manuals for Induction purposes. He is a passionate leader in workplace health and safety being an active member of the safety team and safety committee and an active Workplace Health and Safety Officer.

It is important to note that Geoff's primary function is that of a Driver. To commit himself to such activities and projects is a credit to him. Geoff is a valued employee and highly regarded amongst management and his peers. QRX is proud to put forward this nomination in recognition of his achievement, not only for this project but also in all the areas that he contributes to the organisation.

Picture: Geoff Inglis receiving his award on 16 July 2005. Geoff was awarded the Transport Administrator's Award.

King Freight Visits Australasia

Toll International recently hosted a visit from Mr JP Tseng, Chairman of King Freight International, our partners in Taiwan, Hong Kong, China and Indonesia.

The focus of the discussions, centred on bilateral trade between Australasia and the regions, in which we have mutual co-operation.

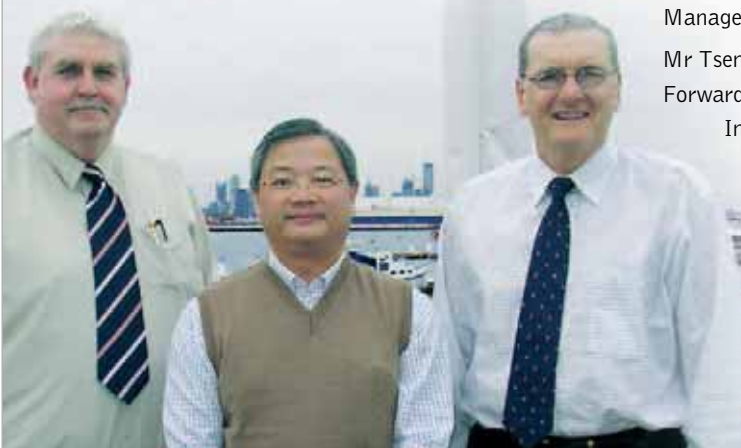
King Freight International Corporation, is a dynamic company that was founded in Taipei in 1994 as an international ocean freight forwarding company. The business was then primarily geared towards export FAK groupage services in the LCL market. They started with a staff in Taipei of 22.

With Taiwan accomplishing significant growth very quickly, it wasn't too long, before offices were opened in Hong Kong, China and then Indonesia, all providing a full range of freight forwarding services. In the space of just 11 years, the company has now grown to employ over 700 staff.

Prior to visiting Australia, Mr Tseng had strategic discussions in New Zealand with Brian Chandler, General Manager and Eric Chang, Trade Manager of Toll International – Auckland.

Mr Tseng, who is also the current Chairman of the International Ocean Freight Forwarders & Logistics Association of Taiwan, and a university lecturer of International Logistics, visited Toll International offices in Sydney and Melbourne. During this Melbourne visit, he viewed in2Store, the Nike warehouse, NQX and enjoyed a conducted tour of the Toll Shipping vessel. Mr Tseng was highly impressed with the capabilities of all the business units within Toll.

Picture: Left to right; Paul Rush – National Operations Manager, Toll International; Mr JP Tseng – Chairman of King Freight International and Greg Gilbride – General Manager, Toll International.



Annual Tri-Safe Audit

NQX at the Boyne Smelter Branch had their annual Tri-safe audit on 18 August this year. An outstanding score of 94.4% was achieved. The auditor was very impressed with the quality of the documentation and commented that the score equates to 'Excellent Management Standard'. The score was an improvement on last year's of 85.7%.

Recently appointed Branch Manager – Mark McLeish said it was an outstanding effort by all the staff at the site, and the score was all the

more impressive because of staff turnover in management positions. Mark also thanks safety consultant Dr Mindy Thorpe for the assistance in the review of the Safety Management System.

The Metal Products division at Boyne Smelters, of which the NQX team is a part, also recently achieved the milestone of one year LTI free. A celebratory breakfast was provided and staff were given an aluminium memento cup.

New Perth Facility for NQX

Finally after many years of sharing depots with other divisions within the group and following numerous relocations of premises over the past 10 years, NQX Perth now has its own new facility.

On the first weekend of August 2005 we relocated into a stand-alone purpose built facility located in Forrestfield. Previously, we have operated under difficult conditions with crowded office space and limited undercover and yard space.



The new terminal boasts 280m² of office space, an impressive 3,437m² warehouse, 1,627m² of covered hardstand and 5,389m² of hardstand. It is equipped with LPG fuel facility, weighbridge, dock-leveller, full security system, driver sleeping quarters, excellent office and amenities.

The level of professionalism displayed to our customers will increase, differentiating us in the marketplace.

After having to double, and at times, triple handle freight, we are looking forward to a smoother, more efficient operation. The new fully landscaped premises will assist in providing staff with the best possible working conditions and facilities to help meet customer demands and keep staff morale high.

I would like to thank everyone who made this day possible.

Steve Da Rui – Perth Branch Manager.

NEW ZEALAND – TOLL NZ

Opening of Fonterra's New Dry Store



Toll NZ CEO David Jackson described the official opening of Fonterra's new dry store at Te Rapa as a celebration of the efforts of many people and said that it was appropriate to recognise their dedication, which has delivered this project on time. Staff, contractors, local government, government, Ontrack and many others have worked co-operatively on this substantial project and are to be congratulated.

Projects such as these don't just happen. Toll and Fonterra shared a vision, a vision that would see rail return as a predominant distribution mode in the Waikato and assist Toll to re-establish rail in New Zealand in an overall context by underpinning the network with important volumes.

Sustainability is fundamental where large amounts of capital are involved and both parties worked tirelessly until an acceptable position was reached, culminating in a 20 year contract that is transparent, has drivers in it to enhance each party's position and will

stand the test of time.

This is not a new way of doing business for Toll but moreover our preferred way.

The new operation at Te Rapa has seen the

recommissioning of the Waitoa Line and we have established a series of local circuit shunts that will efficiently collect product, both stock transfers and containerised, from the various plants in the Waikato and Bay of Plenty and returned to this superb facility to be readied for export.

Te Rapa is strategically placed to be port neutral, allowing for total flexibility for shipping companies, logistics providers and of course, Fonterra customers. Alongside the dairy operations is Toll's general freight distribution centre and container terminal, which provides further flexibility, resource and synergy benefits.

Left: Key speakers on the day were from left to right Transport Minister – Hon Pete Hodgson; Toll NZ CEO – David Jackson; Fonterra Chairman – Henry Van Heydon; Fonterra CEO – Andrew Ferrier and Dr Hare Puke from Nga Manu Toopu O Kirikiriroa representing the local Iwi.

Above right: Key Toll staff present included – Toll Rail Development Project Manager – Dick Heslop; Toll NZ CFO – Austen Perrin; GGM Toll Tranzlink – Greg Miller; and Linehaul Manager – Paul Watene.





Interislander Welcomes International Arrivals

Picture: The Interislander billboard attracting some attention.

Interislander is welcoming thousands of international tourists daily with two new billboards in the customs arrival hall at Auckland International Airport.

This is the first time a company has been able to have billboards in non-commercial areas of the airport. The billboards are strategically placed – one just before the customs area in the terminal, and the other as passengers leave customs to move into the public greeting area.

Seventy percent of all international arrivals to New Zealand arrive through Auckland International Airport. Therefore, Interislander sees this as the ideal opportunity to extend its international marketing strategy, demonstrating to tourists and New Zealanders what Interislander can offer as a travel experience.

The billboards, in a variety of sizes, have been developed as part of Interislander's new advertising campaign. They have many colourful pictures highlighting what international tourists and New Zealanders can expect to see and experience when they travel with Interislander across Cook Strait. The billboards will be on display until the end of 2005.

Interislander and i-Sites to Grow NZ Tourism Market

Representatives from i-Site offices around New Zealand will have the chance to drive 'Mavis the VW Beetle' for a month, after the launch of a new joint marketing campaign between Interislander and i-Site tourism operators.

One i-Site office is being given the use of 'Mavis', a convertible VW Beetle branded by Interislander, supporting their role of growing the tourism market. Interislander General Manager Passenger Service and Hospitality – Martin Weekes, announced the campaign at the i-Site Annual Conference in Paihia in August. The local Bay of Islands i-Site was the first to make use of 'Mavis' for a month.

Interislander and i-Site will be working in partnership to grow domestic tourism and the joint marketing campaign aims to combine both companies' industry knowledge to enable them to deliver a superior tourism experience for New Zealanders.

Interislander is investing \$2 million in its domestic advertising campaign during the next year as part of its strategy to grow the domestic passenger and vehicle market. A key focus in the domestic advertising campaign is to support local tourism ventures and Tourism New Zealand programs. This partnership is an extension of the success already shared between the organisations working together to look after New Zealand's international tourists.



Pictures: 'Mavis' in her full interislander glory.

Interislander Recruits 54 New Onboard Services Team Members

Interislander has just completed a major staff recruitment and training program following the arrival of its new ferry Kaitaki in preparation for the high season.

Fifty-four new staff have been recruited and trained to work across Arahura, Aratere and Kaitaki, including 18 new employees taken on to help cope with increased workloads during the summer period.

Prior to starting their positions as cabin attendants and cooks, the new recruits completed an extensive training and induction program. The course included a six-day Fire and Emergency Training Solutions program (FETS), a two-day 'awesome' Customer Services Course and a food and safety program. This training and induction ensures recruits are up to speed with current maritime and health and safety requirements.

Interislander's Passenger Services Delivery Manager – Ray Wolff, says that he is impressed with the calibre of the new staff. "They are a highly motivated group of people who will be an asset to the team. We are happy to have such a diverse and qualified group join the Interislander crew and are excited by their enthusiasm and commitment so far."

Picture: New staff participating in safety and emergency training.



Work and Life Commendation

Toll NZ Te Kupenga Mahi and Te Pure initiative received a special commendation at the recent Equal Employment Opportunity Trust Work & Life Awards.

Presented by Prime Minister Helen Clark, the commendation was given in acknowledgment of our efforts with Maori issues such as the formal protocol around cleansing machinery or sites where accidents have occurred.

Toll NZ has used Te Pure since 2001 to lift tapu from sites and machinery. The process was formalised last year after the death of an employee.

Under Te Pure, a kaumatua or elder recites karakia or prayers to cleanse the area ... 'to chant the words of the karakia is to become one with the ancestors and to use their words in invoking the spiritual powers'.

Te Kupenga Mahi and Te Pure were born out of Toll NZ's large Maori workforce and

to create a workplace culture which supports all staff. Comments EEO Trust Chief Executive Dr Philippa Reed: "Like Mount Albert Pak 'n Save, Toll NZ recognises that people bring their own beliefs and personal challenges to work and may need support at work to

maintain their wellbeing."

Now in its eighth year, Dr Reed says the number and quality of entries in this year's Awards indicate that work-life issues are 'seriously on the agenda'.

"Recruiting and retaining talent is critical to business success in this skills-short market. All this year's entrants acknowledge that their work-life initiatives are fundamental to their productivity."



Picture: Left to right: Haki Tawhai, Josie Te Kanawa, Anaru Lyskowski, Toll NZ CEO – David Jackson, Toll Rail Group General Manager – Gary Taylor, Sam Rihari, Toll Tranzlink Group General Manager – Greg Miller, Tu Te Kanawa, Ray Brown, Toll GM Human Resources – Margaret Gracie, Belinda Bell, Angela Aprea, Soren Low and Henare Manu.

Upgraded Carriages for Rail Commuters

Auckland's rail commuters are to benefit from an \$11 million upgrade of nine two-car sets of rail carriages, seeing them being gutted and refitted with new floors, lighting, heating, windows and seats.

The upgrade involving Toll Rail is for and being funded by Auckland Regional Transport Authority (ARTA), which now owns these vehicles and which plans, specifies and funds Auckland's commuter services.

The refurbishing of the DMU (diesel multiple unit) car units will also mean improvements for drivers and train staff, with new door controls and driver control panels being fitted, along with improved auxiliary power units. The opportunity is also being taken to refurbish or replace many electrical and mechanical components of the vehicles, to improve their reliability and extend their life.

Toll Rail Engineering Design Manager – Michael McKeon said the upgrades would mean a significant improvement in the quality of travel for commuters in Auckland, and will give the ADK units an added life expectancy of up to seven years.

"These cars were built in Australia during 1968 for use in Perth, and were brought to New Zealand after the Perth system was electrified in 1993. They have now been in service here for 11 years and the interiors had consequently become very dated.

"By stripping and rebuilding the interiors and refurbishing their technical equipment, they will become much more comfortable for commuters, while also providing a far more reliable operation."

"This is important for our commuters," says Angus Gabara, Manager Rolling Stock Development for ARTA, which has specified the upgrade requirements and has overall project responsibility.

The units work in pairs, with the ADK unit housing the main drive

motors as well as passenger seating and the ADB containing seating and auxiliary equipment. As a result of the refurbishment, cars will be used in permanent sets of four (two pairs joined back to back), meaning there is one motor at each end of the train providing more consistent performance, particularly on the more steeply-graded Newmarket and West Auckland routes.

Already, the first prototype unit has been back in service and has been operating very successfully in service for several weeks, including initially mirroring commuter operation over a full weekend, as part of its 'shake down', to identify and iron out any teething problems.

The project has been supervised by Senior Design Engineer Bruce Bell together with other staff from Toll Rail's Wellington-based Professional Services Group, and Toll Rail Service Manager Winton Houghton in Auckland's Westfield rail base.

The refurbishment has been subcontracted to the United Group (formerly Alstom) in the Hutt Valley.

The first set to enter the production refurbishment program is already in Auckland. The remaining eight sets will be overhauled in pairs with full completion expected in March 2007.

Picture: Toll Rail's two car set carriage.



Nationwide Rail Safety Campaign

The New Zealand rail industry believes that educating children about the dangers posed by railway traffic is the most effective means of reducing the number of accidents at pedestrian and road level crossings.

In a first, key organisations have joined forces in the interest of rail safety. Toll New Zealand, ONTRACK, New Zealand Police, Land Transport New Zealand, Connex, ARTNL and ARTA, launched the latest in a series of nationwide rail safety education program aimed at children aged eight to 11 years, in August this year.

A rail safety program has been working in schools since 1993. However the new campaign is the first industry wide approach and was launched by the Prime Minister, the Rt Hon Helen Clark at Auckland's, Kowhai Intermediate School in Mt Eden.

The program is being sent free of charge to more than 2000 primary and intermediate schools throughout New Zealand, which are situated near the rail network.

Above: At the Tracks are for Trains launch are Toll Rail staff from left to right: Haki Tawhai – Locomotive Engineer, Phil O'Connell – Toll Rail Manager HS&E and Bill Baker – Locomotive Engineer.

Below: Tracks are for Trains was launched by PM Helen Clark, pictured with the kit that will be sent to schools throughout New Zealand.



Open Day Raises \$\$\$ for Neonatal Trust

More than 10,000 Wellingtonians turned up to view the Interislander's newest ferry, Kaitaki, for the official public open day on 20 August, raising more than \$10,000 for the Neonatal Trust.

Young and old turned up from far and wide to look onboard the new 1,600 passenger ferry which features three restaurants, a themed bar and Italian-style coffee bar, a play area, cinema, and day cabins. Many had the opportunity to go on the Bridge and meet the crew.

Divisional General Manager of Toll Shipping, Paul Garaty, was pleased with the success of the open day and the gold coin donations made to the day's charity.

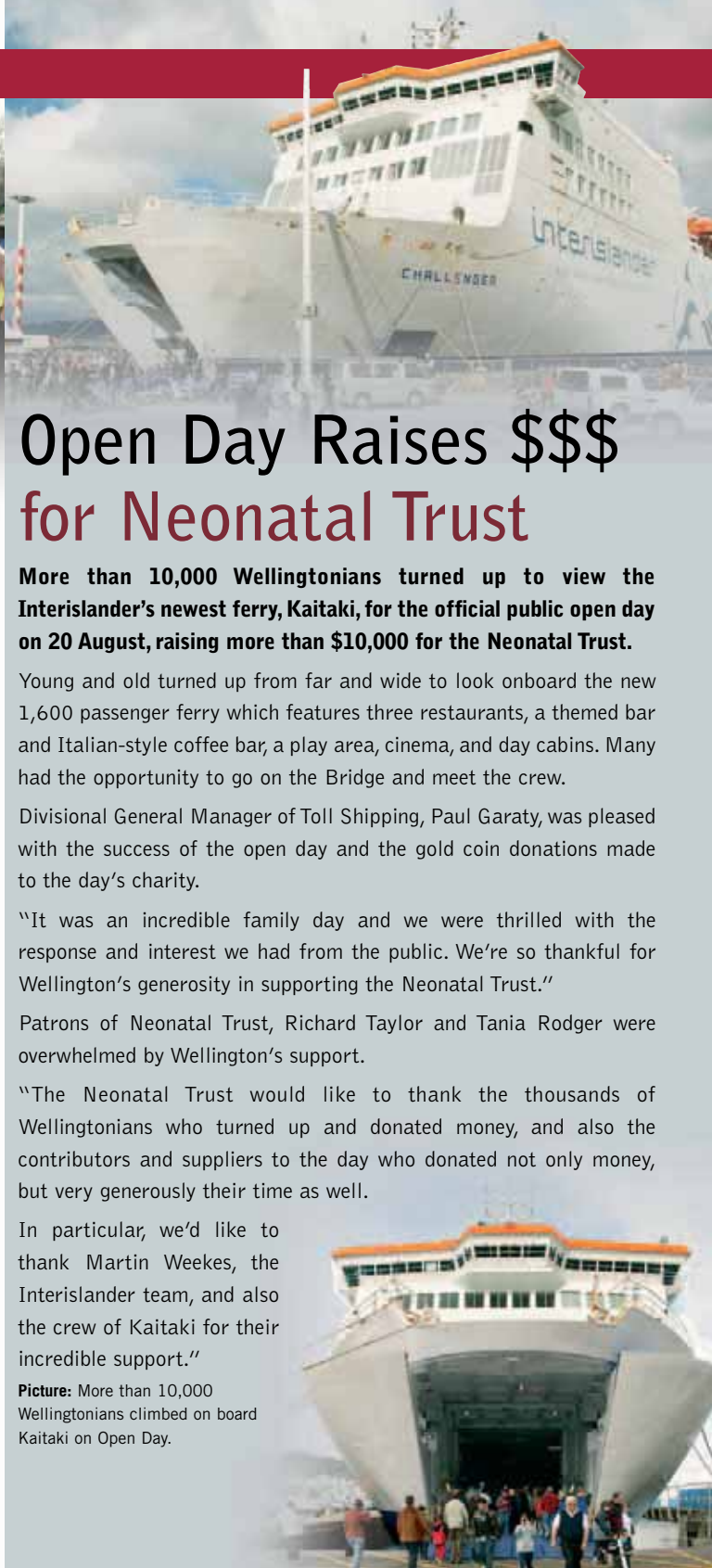
"It was an incredible family day and we were thrilled with the response and interest we had from the public. We're so thankful for Wellington's generosity in supporting the Neonatal Trust."

Patrons of Neonatal Trust, Richard Taylor and Tania Rodger were overwhelmed by Wellington's support.

"The Neonatal Trust would like to thank the thousands of Wellingtonians who turned up and donated money, and also the contributors and suppliers to the day who donated not only money, but very generously their time as well.

In particular, we'd like to thank Martin Weekes, the Interislander team, and also the crew of Kaitaki for their incredible support."

Picture: More than 10,000 Wellingtonians climbed on board Kaitaki on Open Day.



'Rigs for Special Kids' Day

A combination of Toll NZ's Toll Tranzlink Refrigerated and Toll Tranzlink Owner Drivers, along with representatives from many other transportation companies, rallied to take part in the 'Rigs for Special Kids' day in Dunedin on Sunday 18 September.

Children with special needs enjoyed a trip among the 188-strong convoy, described as an 'excellent' event by Toll Tranzlink Refrigerated Otago / Southland Branch Manager Geoff Sheridan.

"The day involved the uplift of families from the Toll Tranzlink depot, an escorted convoy through the centre of Dunedin to Fairfield where a BBQ was held and then return," says Geoff.

"A special thanks to our Owner Drivers who travelled to attend and went out of their way to make our colours shine."

Picture: The Tranzlink convoy, participating in 'Rigs for Special Kids' Day.



Girl in a Million

For the past 45 years, the RSL Girl in a Million Quest has provided an outstanding platform to encourage the development of young Queensland women, while raising vital funds for the care and well being of Queensland veterans.

Earlier this year, the biggest ever POW (Prisoners of Women) Great Escape was held in Brisbane to raise funds for the quest. Girl in a Million entrants dressed as GI Janes 'captured' a variety of business people and celebrities, only letting them out of a prison camp once they raised a minimum \$500 bail, with the proceeds going to help our veterans.

Kim Rossi, Service Manager with Toll Transitions in Spring Hill was one such unfortunate, captured by Danielle Graham of Toll IPEC.

"I was the sucker, as no-one else would do it!" laughed Kim.

The theme was to re-enact what veteran diggers experienced. During her detention, Kim had to peel potatoes, de-shell peanuts and carry out exercises like star jumps and push ups, which she considered to be "a fair achievement in itself, due to the heels I had on!"



Despite this gruelling regime, Kim reported that her time in captivity was a lot easier than what the real POWs experienced. "Thanks to the zillions of lattes supplied, I lived it up," she said.

Finals for Girl in a Million Quest will be held in December this year.

Picture: Danielle Graham – Toll IPEC (above), Kim Rossi – Toll Transitions.

Puppy Depot Tour

As part of Toll Express's great support in the delivery of product from IAMS Dog Foods, the Assistance Dogs Australia organisation showed their appreciation by bringing their puppies to the Altona (VIC) and Smithfield (NSW) depots to show all employees, in October 2005.

The puppies' itinerary comprised a guided tour throughout both the National and State offices, together with a walk throughout the warehouse – incorporating a cross-over between both the morning and afternoon shifts.

A very close eye was kept on the little visitors who brought so much joy to the workplace – everyone found the experience rewarding.

We take this opportunity to thank Assistance Dogs Australia for the wonderful experience they created.

Below: Altona Victoria: Bianca Spatolisano – Internal Sales Executive with Jason Goulet – Toll Express Company Driver with Kosta – the 12-week old Labrador puppy.

Below right: Smithfield New South Wales: Judi Taia – Major Accounts Support – with Jonty – the 20-week Golden Retriever and Amanda Frenco – Clerk with Jade the 16-week black Labrador.



Sorrento Bay Swim 2006

Monday 2nd January 2006

9.15am start (on the foreshore).

Registration

Registration on day from 7.30am till 8.30am at the Sorrento foreshore. Online entries via website www.sorrentoslsc.com

Entries

Entries also available from November at Marc Clavin Pharmacy Sorrento, Hotel Sorrento and Buckleys Pancake Parlour Sorrento.

Distance and Entrants

A challenging distance with no tide assistance of approximately 1,800 metres from Sorrento Sailing Couta Boat Club jetty to the Baths Restaurant jetty.

Juniors 500m

320 entrants in 2005 – expect around 450-500 entrants in 2006.

T-Shirt

Quality T-Shirt to all entries.
Size guaranteed to early bird entries before 23 December 2005.

All proceeds go to Sorrento SLSC for much needed safety equipment and junior development.

Contact

For more information contact
Jim Sheedy on 0418 592 125



Into a New Era

On 21 November, Toll Holdings and Holden Special Vehicles (HSV) Dealer Team jointly announced that Toll had signed as major sponsor for 2006 – creating the Toll HSV Dealer Team – one of the most powerful alliances in V8 Supercars.

The announcement took place during a cocktail function at the Grand Provider in St Kilda Marina, Melbourne.

The agreement marks a major step in Toll's motor sport commitment, paralleling its own business growth. Paul Little Racing, which started in Porsches during the late 1990s, has backed Anthony Tratt's privateer Toll Racing V8 Supercar activities in recent seasons.

When the Toll management team expressed an interest in taking Toll's motor sport involvement to a new level with a Top-10 team, Tratt was instrumental in forging the new alliance.



Left to right:
Toll's Managing Director – Paul Little unveils the new livery with Rick Kelly and Garth Tander.

Toll's Managing Director – Paul Little said that throughout Toll's recent years of growth and acquisitions, Tratt's Toll race team and high-profile V8 events had provided a common area of interest that all Toll employees and customers could relate to.

"There was momentum there from sponsors, employees and our small but passionate team that the time was right for a step up," he said.

"Toll is a successful company by any measure, and I was very

STAFF MILESTONES

CLUB 10

CLUB 10 – TOLL CORPORATE

Rosanna Zumbo, Toll Corporate, Melbourne, VIC

CLUB 10 – TOLL NETWORKS

Albert Tierney, Toll Linehaul, Richlands, QLD
 Anthony Holles, Toll Linehaul, Altona North, VIC
 Bradley Osland, Toll Linehaul, Richlands, QLD
 Brent Tregear, Toll Linehaul, Altona North, VIC
 Brett Gurr, Toll IPEC, Forrestfield, WA
 Brian Aitkin, Toll Tasmania, Port Melbourne, VIC
 Carl Kous, Toll Linehaul, Chullora, NSW
 Christopher Johnson, Toll Linehaul, Chullora, NSW
 Cliff Vengtasamy, Toll Priority, Port Melbourne, VIC
 Clive Williams, Toll SPD, Acacia Ridge, QLD
 Con Monaghan, Toll Linehaul, Altona North, VIC
 Craig Smart, Toll Linehaul, Chullora, NSW
 Damien Paton, Toll Linehaul, Chullora, NSW
 David Ogilvy, Toll Linehaul, Altona North, VIC
 David Weetman, Toll Express / West, Kewdale, WA
 Dennis Bryan, Toll Linehaul, Regency Park, SA
 Duncan Roll, Toll Linehaul, Chullora, NSW
 Francis Smith, Toll Linehaul, Richlands, QLD
 Gary Triffle, Toll Linehaul, Altona North, VIC
 Geoff Sutton, Toll Priority, Port Melbourne, VIC
 Geoffrey Baldwin, Toll Linehaul, Mildura, VIC
 Gordon Dodge, Toll Tasmania, Hobart, TAS
 Grant Hosking, Toll Linehaul, Altona North, VIC
 Greg Burton, Toll Express, Smithfield, NSW
 Gregory Matthews, Toll IPEC, Altona North, VIC
 Ian Gray, Toll Linehaul, Altona North, VIC
 Ian Nankervis, Toll Linehaul, Altona North, VIC
 James McWilliams, Toll Express, Smithfield, NSW
 Jeffrey Passman, Toll Linehaul, Chullora, NSW
 Kevin Markham, Toll Linehaul, Chullora, NSW
 Laurence Hoskinson, Toll Tasmania, Hobart, TAS
 Laurie Booth, Toll IPEC, Moorebank, NSW
 Matthew Spouse, Toll Express / West, Kewdale, WA
 Melissa Cassar, Toll Express, Altona North, VIC
 Mervyn Jones, Toll Linehaul, Richlands, QLD
 Michael Clayton, Toll SPD, Acacia Ridge, QLD
 Michael O'Brien, Toll Linehaul, Altona North, VIC
 Michael Wray, Toll Linehaul, Altona North, VIC
 Neil Davison, Toll Linehaul, Altona North, VIC
 Peter Dignan, Toll Linhaul, Altona North, VIC
 Peter Marshall, Toll IPEC, Altona North, VIC
 Robert Beattie, Toll IPEC, Richlands, QLD
 Robert Goodman, Toll Tasmania, Hobart, TAS
 Robert Nicholls, Toll IPEC, Moorebank, NSW
 Robin Dawes, Toll Linehaul, Richlands, QLD
 Rodney Baldwin, Toll IPEC, Moorebank, NSW
 Ronald Cunningham, Toll IPEC, Moorebank, NSW
 Ronald Hussey, Toll Linehaul, Altona North, VIC
 Russell Holley, Toll Express / West, Kewdale, WA
 Russell McGrath, Toll Express / West, Kewdale, WA
 Salem Yelda, Toll IPEC, Moorebank, NSW
 Scott Rimon, Toll Tasmania, Hobart, TAS
 Simon Metcalf, Toll Linehaul, Regency Park, SA
 Stephen Beckley, Toll Linehaul, Altona North, VIC
 Steven Tedeschi, Toll Linehaul, Altona North, VIC
 Trevor Barrass, Toll Priority, Port Melbourne, VIC
 Trevor McGowan, Toll Linehaul, Regency Park, SA
 Vladimir Diakonoff, Toll Linehaul, Chullora, NSW
 William Martin, Toll Linehaul, Altona North, VIC

CLUB 10 – TOLL LOGISTICS

Aaron Bond, Toll Fleet Management, Wagga Wagga, NSW
 Adam James, Toll Fleet Management, Wagga Wagga, NSW
 Bach Ho, Toll AutoLogistics, Campbellfield, VIC
 Barry Ingram, Toll Fleet Management, Wagga Wagga, NSW
 Clive Jenkins, Toll Contract Logistics, Moorebank, NSW

CLUB 10

CLUB 10 – TOLL LOGISTICS Continued

Dean Barr, in2store, Altona North, VIC
 Dennis Andersen, Toll Contract Logistics, Arndell Park, NSW
 Frank Durigo, Toll Fleet Management, Wagga Wagga, NSW
 Gary Larkin, Toll Contract Logistics, Minchinbury, NSW
 George Copland, Toll Fleet Management, Altona, VIC
 George Georgievski, Toll Contract Logistics, Homebush, NSW
 Glen Beckingham, Toll Ports, Carrington, NSW
 James Smith, Toll Contract Logistics, Lidcombe, NSW
 Jason Cooper, Toll Fleet Management, Wagga Wagga, NSW
 John Rice, Toll Fleet Management, Wagga Wagga, NSW
 Justin Baker, Toll AutoLogistics – Autotrans, Kewdale, WA
 Kerrie Krstanoska, Toll Logistics, Greenacre, NSW
 Leslie Williams, Toll Fleet Management, Wagga Wagga, NSW
 Mario Vella, in2store, Altona, VIC
 Mark Scott, Toll Fleet Management, Wagga Wagga, NSW
 Michael Read, Toll AutoLogistics – Autotrans, Berrimah, NT
 Noel Davis, Toll Fleet Management, Altona, VIC
 Peter Byrne, Toll Contract Logistics, Morwell, VIC
 Phillis Gregory, Toll Fleet Management, Greenacre, NSW
 Roger Chaplin, Toll Fleet Management, Wagga Wagga, NSW
 Scott Haydon, Toll Contract Logistics, Ingleburn, NSW
 Sean Mellerick, in2store, Knoxfield, VIC
 Shane Coombes, Toll AutoLogistics – Vehicles, Wagga Wagga, NSW
 Steven Sami, Toll Fleet Management, Chullora, NSW
 Steven Westerberg, in2store, Villawood, NSW
 Wickramapala Gollaheennalage, Toll Fleet Management, Laverton, VIC

CLUB 10 – TOLL NZ

Chris Donachie, Rail Passenger Services, Upper Hutt, NZ
 Dave Burndred, Toll Tranzlink, Southdown, NZ
 Dave Richardson, Toll Tranzlink, Auckland, NZ
 Gary Marshall, Toll Rail, Mt Maunganui, NZ
 Graham Parr, Rail Passenger Services, Wellington, NZ
 Jack Gerrard, Interislander, Interislander, NZ
 Richard Newton, Toll Rail, Palmerston North, NZ
 Sheree Kennelly, Toll Rail, Hillside, NZ
 Sjoerd Gorter, Interislander, Interislander, NZ
 Tony Hooper, Toll Rail, Stratford, NZ

CLUB 15

CLUB 15 – TOLL NETWORKS

Bruno Morgante, Toll IPEC, Dry Creek, SA
 Christine Harbor, Toll Express / West, Kewdale, WA
 David Dunn, Toll Linehaul, Altona North, VIC
 David Peck, Toll Linehaul, Regency Park, SA
 Don Kidner, Toll Linehaul, Smithfield, NSW
 Jason Pye, Toll Linehaul, Chullora, NSW
 John Buselli, Toll Linehaul, Altona North, VIC
 Ken Buckley, Toll Linehaul, Altona North, VIC
 Larry O'Regan, Toll Express, Chullora, NSW
 Luisa Drenzo, Toll Express / West, Kewdale, WA
 Matthew Webb, Toll Tasmania, Launceston, TAS
 Mick Fulkner, Toll Express / West, Kewdale, WA
 Mike Nelson, Toll Linehaul, Altona North, VIC
 Peter Field, Toll Linehaul, Regency Park, SA
 Robert Dean, Toll Linehaul, Altona North, VIC
 Rocco Roda, Toll Linehaul, Altona North, VIC
 Rosemary Staudinger, Toll Tasmania, Port Melbourne, VIC
 Russell Popham, Toll Express / West, Kewdale, WA
 Steve Rock, Toll Express / West, Kewdale, WA
 Stuart Noy, Toll Express, Smithfield, NSW
 Tony Buchmueller, Toll Express, Richlands, QLD
 William Surridge, Toll Linehaul, Altona North, VIC

CLUB 15 – TOLL LOGISTICS

Arthur Cole, Toll Fleet Management, Wagga Wagga, NSW
 Brian Rooney, Toll AutoLogistics – Vehicles, Eagle Farm, QLD

conscious of the need for us to have on-track success or withdraw altogether. Toll couldn't wish to join a more competitive and professional team. We expect to be very competitive and successful."

Welcoming Toll abroad, team owner John Kelly said Toll was a perfect fit for the team – dynamic, focused and successful.

"Like us, Paul Little and his team like to win," Kelly said. "Together, we intend to deliver the strongest partnership in V8 Supercars. This season started out as a tough one for our team, but thanks to the support of Holden, the HSV Dealer Network and our other sponsors, we have made great progress, culminating in Garth's win and Rick's third placing at Symmons Plains last week.

HSV's John Crennan said the new partnership elevated the Toll HSV Dealer Team to 'the heavyweight division with an expectation to be a serious championship contender.'

"The great thing about the Toll association is they understand racing,"

he said. "With a CEO being a racer who has not only been behind the wheel but also understands the complexities and science of running a race team, it makes for a successful association."

For information on Rick Kelly, Garth Tander and for full details on the V8 Supercar Series go to:

www.v8supercar.com.au

Toll
HSV DEALER TEAM



STAFF MILESTONES

CLUB 15

CLUB 15 – TOLL LOGISTICS Continued

David Grant, Toll Stevedoring and GeelongPort, Pt Kembla, NSW
Edward Hateley, Toll Contract Logistics, Footscray, VIC
John Brooke, Toll AutoLogistics – Vehicles, Wagga Wagga, NSW
Kelvin Ramsay, Toll Fleet Management, Wagga Wagga, NSW
Marinos Philipou, Toll Contract Logistics, North Sydney, NSW
Michael Dean, Toll Fleet Management, Wagga Wagga, NSW
Neil Disbrey, Toll AutoLogistics – Vehicles, Queanbeyan, NSW
Neville Milne, Toll Contract Logistics, Kensington, VIC
Paul Bailey, Toll Fleet Management, Wagga Wagga, NSW
Paul Sammut, Toll Stevedoring and GeelongPort, Pt Kembla, NSW
Peter Gillies, Toll Contract Logistics, Kensington, VIC
Peter Graham, Toll Fleet Management, Wagga Wagga, NSW
Philip Frecklington, Toll AutoLogistics – Vehicles, Gilgandra, NSW
Ray Brown, Toll Stevedoring and GeelongPort, Pt Kembla, NSW
Robert Walker, Toll AutoLogistics, Campbellfield, VIC
Ronald Cook, Toll Fleet Management, Wagga Wagga, NSW
Timothy Holmes, Toll Contract Logistics, Footscray, VIC
Walter Buckman, Toll AutoLogistics – Vehicles, Wagga Wagga, NSW
Warwick Shenton, Toll AutoLogistics – Autotrans, Kewdale, WA

CLUB 20

CLUB 20 – TOLL NETWORKS

Anthony Fagen, Toll Linehaul, Chullora, NSW
Crichton Hall, Toll Tasmania, Launceston, TAS
Graham Smith, Toll Linehaul, Richlands, QLD
Gregory Batchelor, Toll Tasmania, Hobart, TAS
Jim Kershaw, Toll Express, Smithfield, NSW
John Calleja, Toll IPEC, Moorebank, NSW
John O'Shannessy, Toll Linehaul, Altona North, VIC
Patrick Drage, Toll IPEC, Richlands, QLD
Romolo Patsias, Toll IPEC, Moorebank, NSW
Sam Papa, Toll Linehaul, Altona North, VIC
Terry Scudds, Toll IPEC, Moorebank, NSW
Wayne Commerford, Toll Priority, Port Melbourne, VIC

CLUB 20 – TOLL LOGISTICS

Anne James, in2store, Granville, NSW
Charles Griffith, Toll Fleet Management, Greenacre, NSW
George Lenko, Toll Fleet Management, Wagga Wagga, NSW
Jeffrey Ffello, Toll Contract Logistics, Lidcombe, NSW
Michael Hocking, Toll Fleet Management, Wagga Wagga, NSW
Michael Riley, Toll Fleet Management, Altona, VIC
Michael Stone, Toll Contract Logistics, Minchinbury, NSW
Peter Greaves, Toll Liquid Distribution, Altona North, VIC
Philip Whiting, Toll Fleet Management, Wagga Wagga, NSW
Robert Bradbury, Toll Contract Logistics, Moorooka, QLD
Russell Vicary, Toll Contract Logistics, Laverton North, VIC

CLUB 20 – TOLL NZ

Allan Robinson, Interislander, Picton, NZ
Derek Mewis, Toll Rail, Mt Maunganui, NZ
Robin Tapp, Toll Rail, Hillside, NZ
Sue Steer, Interislander, Southdown, NZ
Tawhi Porima, Toll Rail, Matura, NZ
William Creighton, Toll Rail, Wellington, NZ

CLUB 25

CLUB 25 – TOLL NETWORKS

Graham Richards, Toll Linehaul, Chullora, NSW
James Fischer, Toll Express, Richlands, QLD
John Ludeke, Toll Networks, North Sydney, NSW
Joseph Mazzarella, Toll Linehaul, Altona North, VIC
Leslie Czyzewski, Toll IPEC, Altona North, VIC
Paul Hodge, Toll Linehaul, Richlands, QLD

CLUB 25

CLUB 25 – TOLL LOGISTICS

Agostino Murrone, Toll AutoLogistics, Campbellfield, VIC
Andrew Caldwell, Toll Stevedoring and GeelongPort, Geelong, VIC
Craig Wilson, Toll Stevedoring and GeelongPort, Geelong, VIC
John Crouch, Toll Fleet Management, Wagga Wagga, NSW
Michael Bailey, Toll Fleet Management, Wagga Wagga, NSW
Graeme Looker, Toll Fleet Management, Wagga Wagga, NSW
Gary Cole, Toll Fleet Management, Kewdale, NSW

CLUB 25 – TOLL NORTH

Terry Mallon, Toll North, Archerfield, QLD

CLUB 30

CLUB 30 – TOLL CORPORATE

Cheryl Barbary, Toll Corporate, Melbourne, VIC

CLUB 30 – TOLL NETWORKS

Denis Marshall, Toll IPEC, Cardiff, NSW
James Gorman, Toll Priority, Port Melbourne, VIC
Peter Bennett, Toll Linehaul, Richlands, QLD

CLUB 30 – TOLL LOGISTICS

Colin Scott, Toll Liquid Distribution, Rocklea, QLD
Patrick Neiberding, Toll Fleet Management, Wagga Wagga, NSW

CLUB 30 – TOLL NZ

Andy Chivers, Toll Rail, Middleton, NZ
Chris Gardyne, Rail Passenger Services, Wellington, NZ
Chris Sullivan, Interislander, Picton, NZ
Dan King, Toll Rail, Takapuna, NZ
Darcy Diamond, Toll Rail, Wellington, NZ
Dave Barclay, Toll Rail, Hillside, NZ
Don Rose, Toll Tranzlink, Wellington, NZ
Dordie Katu, Toll Tranzlink, Westfield, NZ
Duncan Browne, Rail Passenger Services, Addington, NZ
Garry Phillips, Rail Passenger Services, Wellington, NZ
Gary Cardno, Toll Rail, Hillside, NZ
Geoff Moss, Toll Tranzlink, Christchurch, NZ
Ian Clark, Toll Rail, Middleton, NZ
Jim Clarke, Toll Rail, Te Rapa, NZ
John Phillipson, Toll Rail, Middleton, NZ
Neil Wenzlick, Toll Rail, New Plymouth, NZ
Steve Russell, Toll Rail, Hillside, NZ

CLUB 35

CLUB 35 – TOLL LOGISTICS

Kenneth Fernihough, Toll Fleet Management, Kewdale, WA

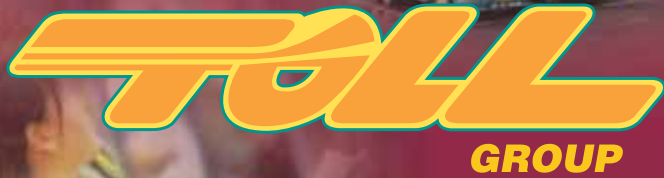
CLUB 40

TOLL LOGISTICS – CLUB 40

Lionel Layfield, in2store, Knoxfield, VIC

TOLL NZ – CLUB 40

Bill Tamaki, Rail Passenger Services, Wellington, NZ
Bob Woodcock, Toll Rail, Invercargill, NZ
Dave Stout, Toll Rail, Kinleith, NZ
Graham White, Interislander, Picton, NZ
Kip Proffitt, Toll Rail, Greymouth, NZ
Martin Mason, Toll Rail, Wellington, NZ
Peter Richardson, Toll NZ, Wellington, NZ
Peter Selander, Rail Passenger Services, Addington, NZ
Terry White, Toll Rail, Takapuna, NZ
Trevor Gullery, Toll Rail, Picton, NZ



Our Vision:

To be the most successful provider of 'integrated total logistics solutions' to the Asian Region.

Service	Description	Business Unit	Telephone
Group Solutions	Group Business Development promotes Toll's broader operational capability and new supply chain technology capabilities through key areas such as Tender Response Management, Major Account Management, New Group Business Development and Toll Solutions (MTS)	Group Business Development	+61 7 3275 0430
Warehouse and Distribution	Lead Logistics Provider (LLP) services, warehousing, distribution and industry specific solutions for the Automotive, Beverage, Food & Retail, Industrial, Ports, Relocation and Resources sectors	Toll Logistics in2store	+61 2 8923 2333 +61 3 8369 0499
Warehouse and Local Distribution	Dangerous Goods warehousing Multi function warehousing (Queensland)	Toll Resources Toll Resources	+61 7 3260 2655 +61 7 3714 6400
Air	Domestic (Australia & New Zealand) • Interstate and Intrastate Door-to-Door Satchel and Parcel Services • Same Day and Overnight International • Freight forwarding / Customs & Door-to-Door Import / Export Services	Toll Priority Nation Wide Toll International Toll Priority Global	+61 13 15 31 +61 2 9694 3000 +61 2 8337 4580
Rail	Rail Services	Pacific National – Aust QRX Transport – QLD Toll Rail – NZ	+61 2 8484 8000 +61 7 3275 0400 +64 9 270 5000
Road	Courier Services – Same Day Metropolitan Courier, Passport and Visa Advisory Services to the Travel Industry Parcel Express Palletised Less than Truck Load (LTL) Economy & Express Services Full Truck Load (FTL) Services Inter-modal Services Container Services – Dry, Reefer (FTL) Specialised Transport & Other Services • Automotive Vehicle & Component • Bulk Handling Transport & Specialist Services to the Mining Industry throughout QLD & NSW • Delivery and installation of technology equipment • Fashion • Liquid • Mail (mail exchange & mail room management) • Refrigeration	Toll Fast Toll Priority Travcour Toll IPEC NQX Freight System – QLD Toll Express Toll Linehaul Toll Regional – Regional NSW Toll Resources Toll Tasmania Toll West – WA Toll Regional Toll SPD Toll Tasmania NQX Freight System QRX Transport – QLD Toll SPD – Aust Toll Tranz Link – NZ NQX Freight System – NT Toll Regional	+61 13 32 78 +61 13 37 47 +61 3 8368 1200 +61 7 3275 0400 +61 2 8713 7000 +61 2 8713 7000 +61 2 6938 6938 +61 7 3275 0400 +61 3 9644 5200 +61 2 8713 7000 +61 2 6938 6938 +61 3 9296 2500 +61 3 9644 5200 +61 7 3275 0400 +61 3 9296 2500 +64 9 270 5100 +61 8 8360 1300 +61 2 6938 6938 +61 3 9284 2770 +61 7 3275 0400 +61 2 4964 8293 +61 7 3275 0400 +61 2 8337 4506 +61 3 8369 0499 +61 3 9284 2701 +61 13 88 44 +61 2 9644 5200 +61 7 3275 7149 +61 2 6938 6938
Sea	Bass Strait / Cook Strait Shipping Services Trans Tasman / PNG / International Freight Forwarding / Overseas Bulk Movements / Customs & Door-to-Door Import / Export Services Tasmanian Door-to-Door Services China Door-to-Door Services	Toll Shipping Toll International Toll Tasmania Toll China	+61 3 9299 8400 +61 2 9694 3000 +61 3 9644 5200 +61 3 9933 4025
Port Management and Stevedoring	Port Management / Bulk and Containerised Commodity & Wharf Related Services Within Australia and New Zealand	Toll Ports – Aust Toll Ports – NZ	+61 2 4902 5303 +64 7 572 9598
Personnel Placements	Temporary and permanent placements of personnel into all levels of blue and white collar positions and contracting services including IT and call centres (all levels)	Toll Personnel – Aust Toll NZ Recruitment Centre – NZ	+61 2 9783 4666 +64 9 270 5264
Project Management	Project Management and Relocation of Employees, Home and Workplace Project Logistics – providing international logistics services – air, sea, specialised handling and charters to resource companies within Australia and overseas for both construction and ongoing supply line logistics	Toll Transitions Toll International	+61 2 6216 0560 +61 7 3267 0870
Fleet Management	Fleet Maintenance Services	Toll Fleet Management	+61 2 9335 1111
Asia	The total logistics solution: • Thailand and Malaysia	Toll Thailand	+66 2 6361 9816

Editor

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